شركة
مساندة الشرق
EASTERN SUPPORT COMPANY

2026
Company Profile

SERVICES

* Precast concrete products manufacturing
* Infrastructure contracting works
* Asphalt and pavement works (Interlock & Curb stone)
* Landscaping and irrigation works
* Construction and maintenance of buildings
* General contracting and luxury finishes from scratch to turnkey delivery
* Execution of roads, courtyards, and infrastructure development
* Comprehensive site preparation and provision of modern traffic safety systems and guide signs

+966 53 890 4459
info.esc.sa1@gmail.com
Kingdom of Saudi Arabia, RIYADH,
Al Sulaimaniyah Dist., Prince Mamdouh Ibn Abdulaziz St.

رؤية VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

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EASTERN SUPPORT COMPANY

Company Profile



In The Name of God

حول الشركة

تشرق مساندة الشرق للمقاولات اليوم بحلة جديدة ورؤية متجددة تدشن فصلا جديدا من الإنجاز والريادة في قطاع البناء والتشييد، مرسية معايير استثنائية تعيد صياغة مفاهيم الجودة والاتقان.
بصفتنا شريكك الاستراتيجي الموثوق، نضع بين أيديكم حلولا هندسية متكاملة تبدأ من ابتكار وتوريد أرقى المنتجات الخرسانية مسبقة الصنع، وتمتد لتشمل المقاولات العامة والتشطيبات الفاخرة "من الصفر وحتى تسليم المفتاح". كما نتولى تنفيذ الطرق، الساحات، وتطوير البنية التحتية، وصولا إلى التجهيز الشامل للمواقع وتوفير أحدث أنظمة السلامة المرورية واللوحات الإرشادية. مع "مساندة الشرق"، نختصر لك المسافات لنحول طموحاتك الإنشائية إلى صروح واقعية تبنى على أسس راسخة من الإتقان والثقة.

"EASTERN SUPPORT COMPANY launches today in a new guise and with a renewed vision, inaugurating a fresh chapter of achievement and leadership in the construction sector, setting exceptional standards that redefine the concepts of quality and precision. As your trusted strategic partner, we offer you integrated engineering solutions starting with the innovation and supply of the finest precast concrete products, extending to general contracting and luxury finishing 'from scratch to turnkey key-handover.' We also undertake the execution of roads, yards, and infrastructure development, all the way to comprehensive site preparation and the provision of the latest traffic safety systems and directional signage. With Eastern Support Company, we shorten the distances for

VISION

"To be the first and leading strategic choice in the construction, building, and precast concrete solutions sector across the region, by redefining the concepts of quality and innovation to establish exceptional standards in every project."

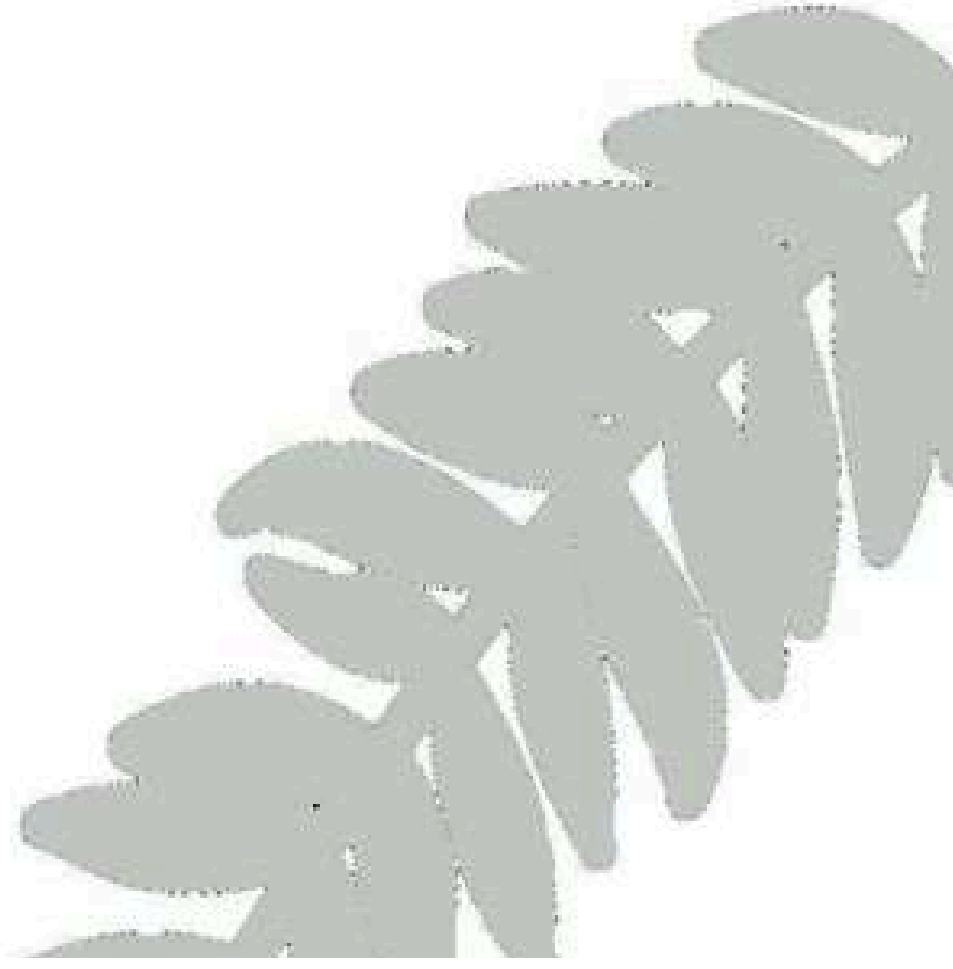
"أن تكون الخيار الاستراتيجي الأول والريادي في قطاع البناء، التشييد، والحلول الخرسانية المسبقة الصنع على مستوى المنطقة، عبر إعادة صياغة مفاهيم الجودة والابتكار لترسيخ معايير استثنائية في كل مشروع"

MISSION

"تقديم حلول هندسية وإنشائية متكاملة وموثوقة لعملائنا -من الصفر وحتى تسليم المفتاح- تشمل الابتكار والتوريد للخرسانة مسبقة الصنع، المقاولات العامة، التشطيبات الفاخرة، وتطوير البنية التحتية، مع الالتزام بأعلى معايير السلامة والإتقان لتحويل طموحات عملائنا إلى صروح واقعية تُبنى على أسس راسخة من الثقة."

"To provide our clients with comprehensive and reliable engineering and construction solutions - from scratch to turnkey handover - including innovation and supply of precast concrete, general contracting, luxury finishes, and infrastructure development, while committing to the highest standards of safety and excellence to turn our clients' ambitions into realistic edifices built on solid foundations of trust."

الهيكل التنظيمي



رؤية VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

EASTERN
SUPPORT
COMPANY

Our SERVICES

- General contracting and luxury finishes from scratch to turnkey delivery
- Interior and exterior finishing works
- Infrastructure contracting works
- Asphalt and paving works (Road marking, installation of guide signs, interlock, and curbstone)
- Irrigation, agriculture, and landscaping works
- Construction and maintenance of buildings
- Execution of roads, courtyards, and infrastructure development
- Site preparation, installation of caravans, temporary fencing, and all temporary services for new sites

خـدماتنـا:

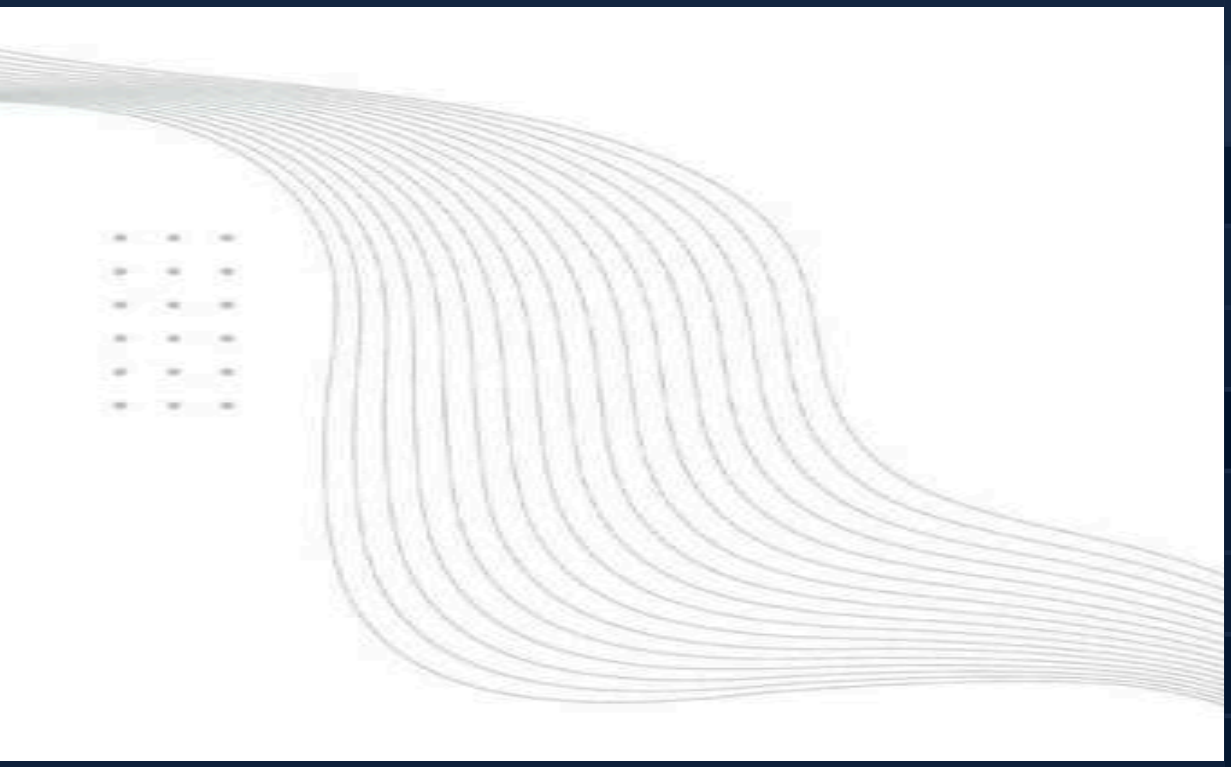
- المقاولات العامة والتشطيبات الفاخرة من البداية وحتى تسليم المفتاح
- أعمال التشطيبات الداخلية والخارجية
- أعمال مقاولات البنية التحتية
- أعمال الأسفلت والرصف (تخطيط الطرق، تركيب اللوحات الإرشادية، الإنترلوك، والبرادورة)
- أعمال الري والزراعة وتنسيق الحدائق
- تشييد وصيانة المباني
- تنفيذ الطرق والساحات وتطوير البنية التحتية
- تجهيز المواقع وتركيب الكرفانات والسور المؤقت وكافة الخدمات المؤقتة للمواقع الجديدة

SERVICES

Company Profile

EASTERN
SUPPORT
COMPANY

Legal
DOCUMENTS



Company Profile

DOCUMENTS

وزارة التجـارة
Ministry of Commerce

EASTERN SUPPORT COMPANY

Legal DOCUMENTS

شهادة السجل التجاري

شركة مساندة الشرق

- الرقم الوطني الموحد: 7054820019
- تاريخ الإصدار: 19/07/2026
- نوع الكيان: شركة ذات مسؤولية محدودة
- صفات الشركة : (شخص واحد)
- حالة السجل: نشط

البيانات الأساسية للسجل التجاري

7054820019

mcgovsa

1900
mc.gov.sa

100261177303317

TIN	3149104911	الرقم المميز
Certificate No.	100261177303317	رقم الشهادة
Certificate date	19/07/2026	تاريخ الشهادة

هيئة الزكاة والضريبة والجمارك
Zakat, Tax and Customs Authority

المملكة العربية السعودية
Kingdom of Saudi Arabia

شهادة تسجيل في ضريبة القيمة المضافة

VAT Registration Certificate

تشهد هيئة الزكاة والضريبة والجمارك بأن المكلف أدناه مسجل في ضريبة القيمة المضافة بتاريخ ٢٠٢٦/٠٧/١٩ م

The Zakat, Tax and Customs Authority certifies that taxpayer below is VAT registered on 19/07/2026 AD

Taxpayer Name	شركة مساندة الشرق	اسم المكلف
VAT Registration Number	314910491100003	رقم التسجيل الضريبي
Effective Registration Date	2026/08/01	تاريخ نفاذ التسجيل
Taxpayer Address	الرياض،حي السعادة،الرقي،14256	عنوان المكلف
CR / License Contact / ID No	7054820019	رقم السجل التجاري / الرخصة / العقد / الهوية
Tax Period	ربع سنوي-Quarterly	الفترة الضريبية
First Filing due date	2026/10/31	تاريخ استحقاق أول إقرار ضريبي

ملاحظة: كمكلفين مسجلين في ضريبة القيمة المضافة, لا يجوز لكم تحصيل ضريبة القيمة المضافة من عملائكم قبل تاريخ نفاذ التسجيل في الضريبة. و في حال تبين غير ذلك ستقوم هيئة الزكاة والضريبة و الجمارك بتنفيذ الغرامات المستحقة

Note: As a VAT registered taxpayer, you are not allowed to collect VAT from your customers prior to the effective date of the tax registration. If otherwise approved, The ZAKAT,Tax and Customs Authority will impose the applicable penalties

ضريبة القيمة المضافة VAT

هذه الوثيقة مستخرجة من النظام الآلي ولا تحتاج إلى توقيع و لا يعتد بهذه الشهادة إلا بعد التحقق من موقع الهيئة
www.zatca.gov.sa

EASTERN
SUPPORT
COMPANY

Projects
GALLERY

معرض صو ر
لبعض مشاريعنا

GALLERY

Company Profile

مشروع وزارة الرياضه - وكالة الاعلام

MINISTRY OF SPORT PROJECT - MEDIA AGENCY



LOCATION
Al-RIYADH-SA

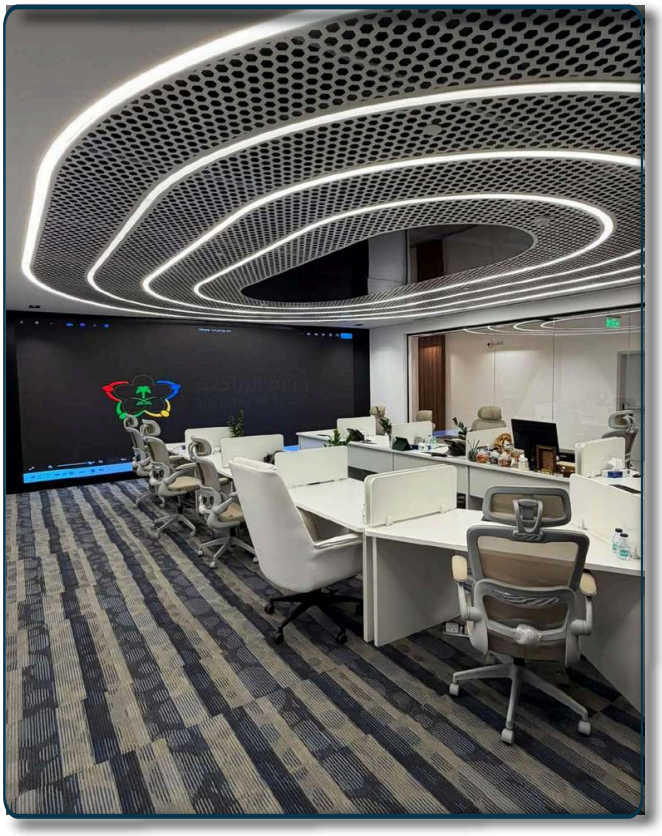
AREA
750 Sequare Meter

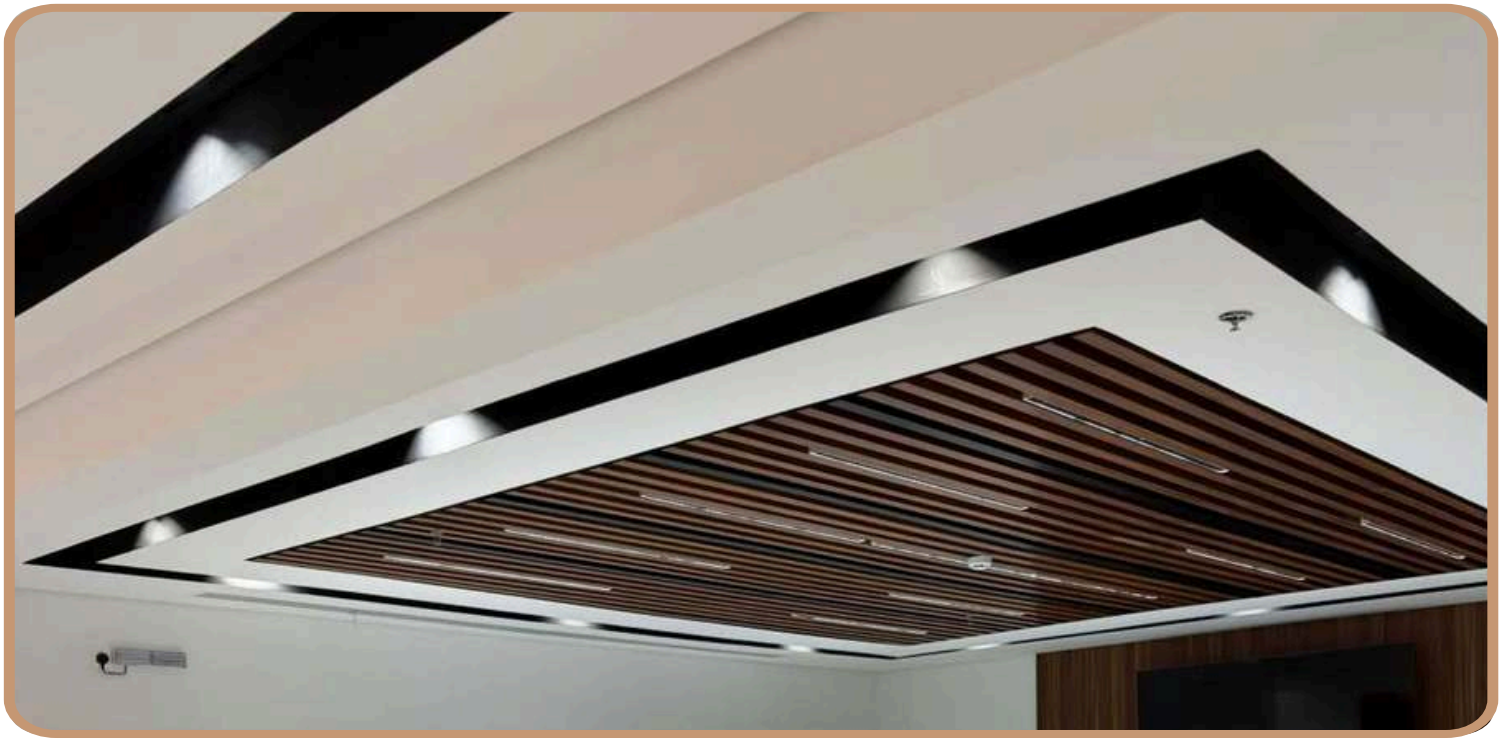
CLIENT
Ministry of Sport

MAIN CONTRACTOR
Eastern Support CO.

Media Agency Project

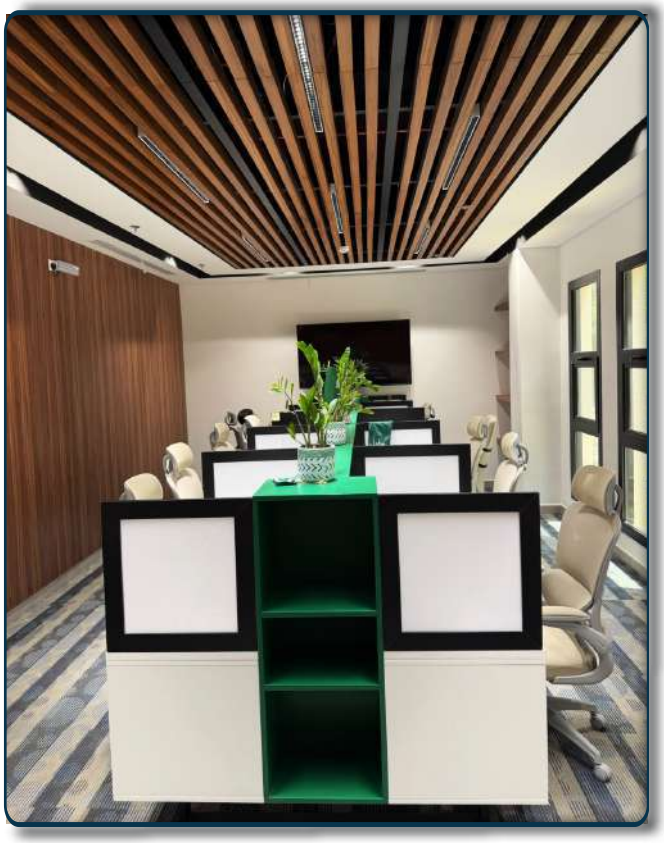


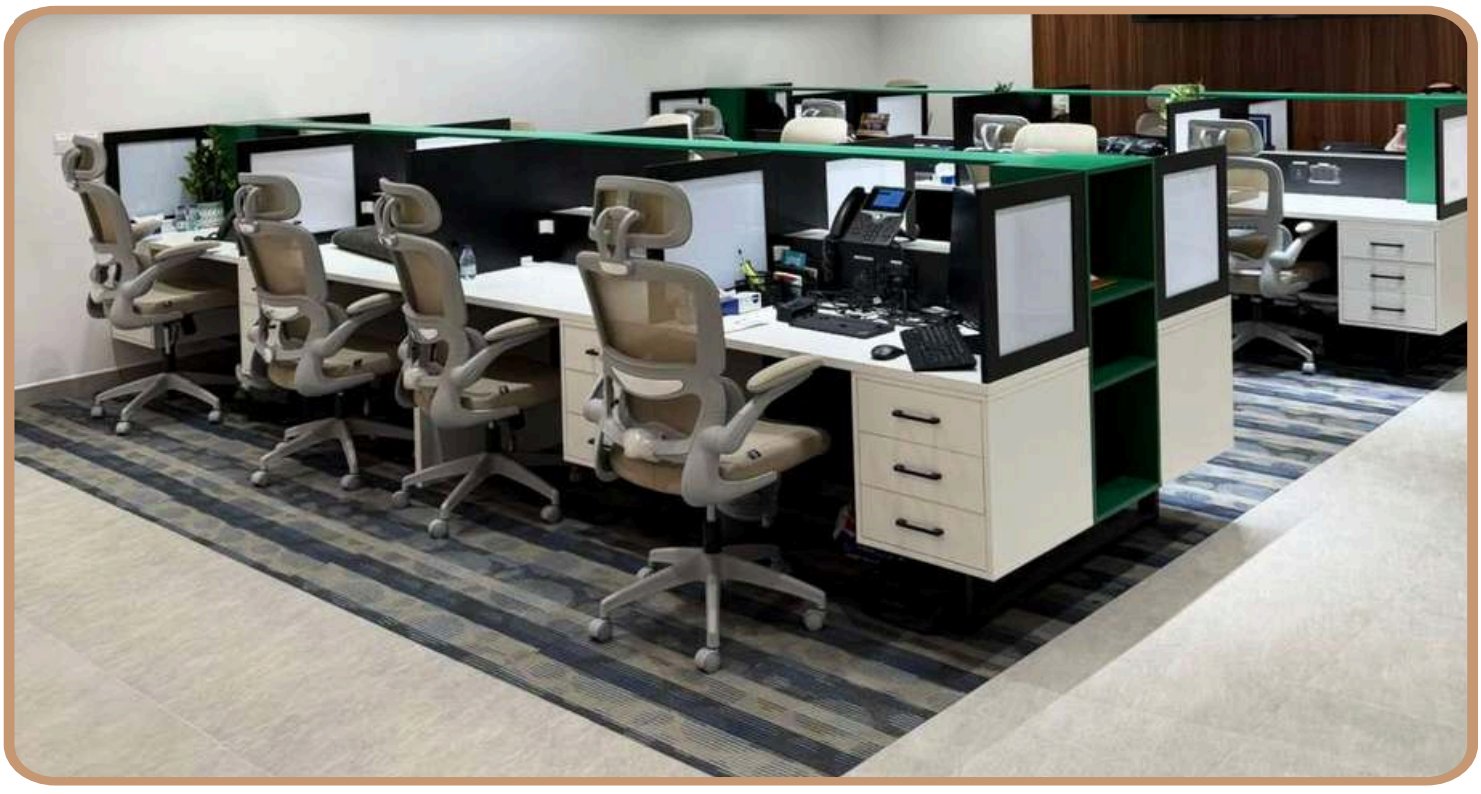




Media Agency Project

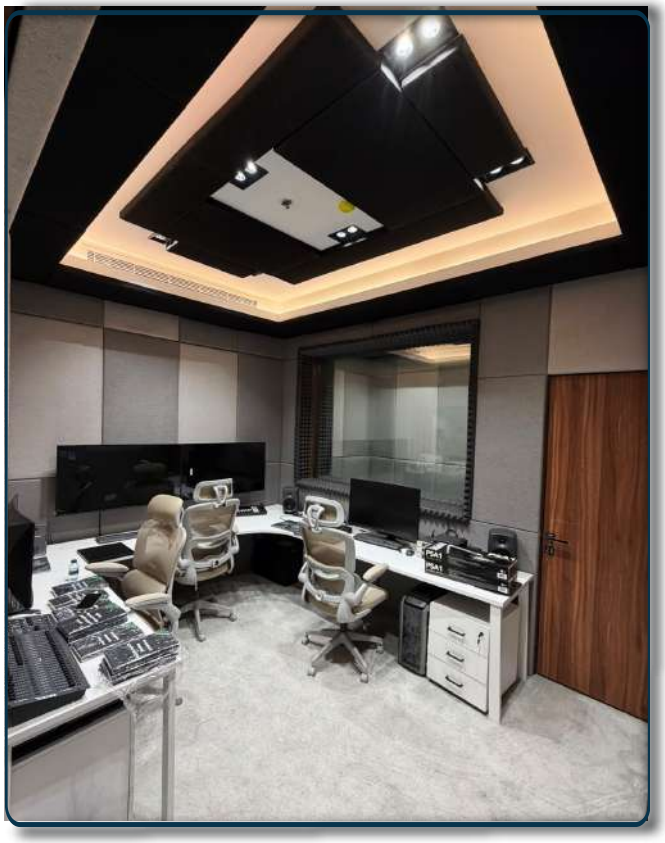






Media Agency Project







Media Agency Project



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KINGDOM OF SAUDI ARABIA



مشروع إنشاء مركز باتك اكس لخدمات العلاج الإشعاعي

THE PROJECT OF ESTABLISHING BATEK X CENTER FOR RADIOTHERAPY SERVICES

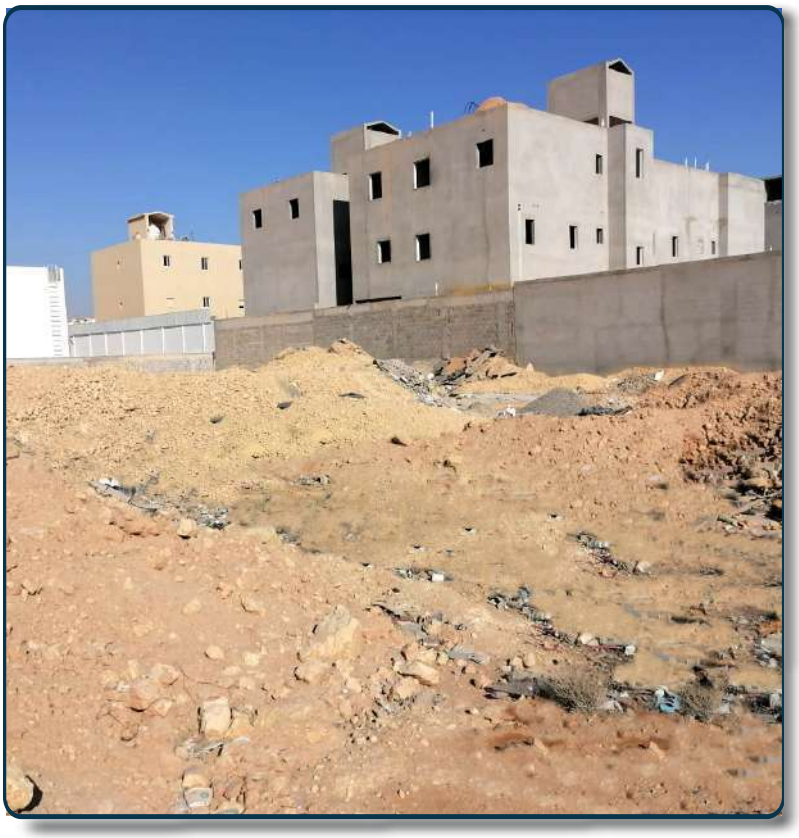
LOCATION
Al-RIYADH-SA

AREA
900 Sequare Meter

CLIENT
BaraSeen Medecal Co.

MAIN CONTRACTOR
EASTERN SUPPORT CO.

Batek X Center Project

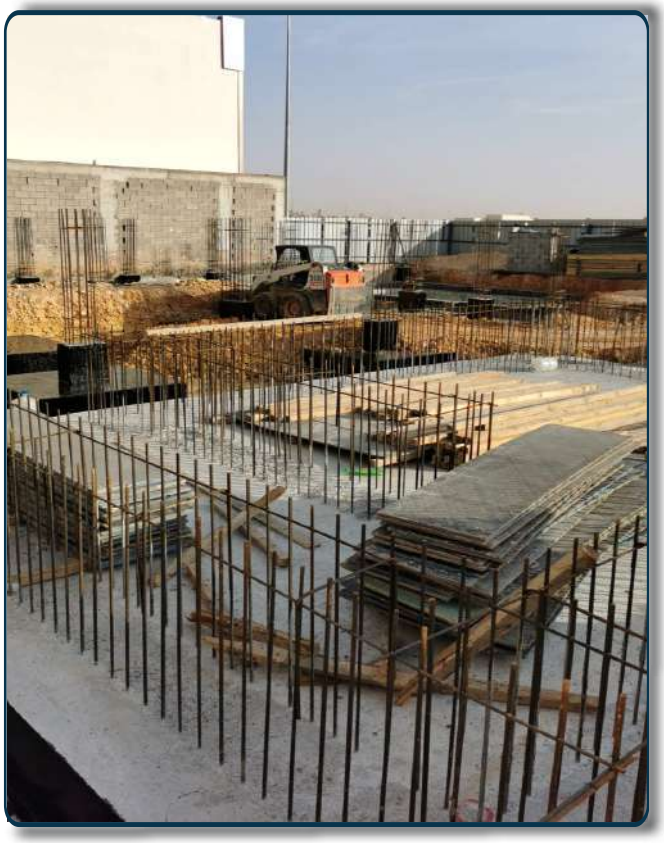






Batek X Center Project







Batek X Center Project

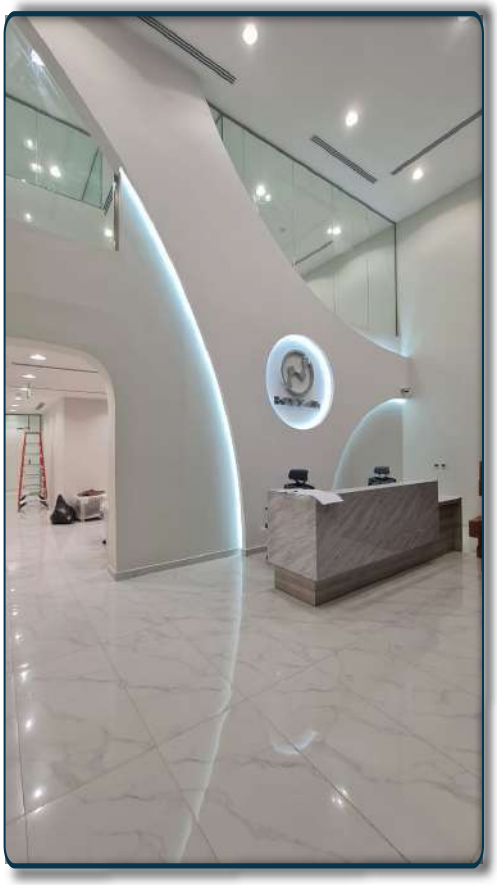






Batek X Center Project











مشروع عيادات دله حي السلام

DALLAH CLINICS AL-SALAM PROJECT

LOCATION
Al-RIYADH-SA

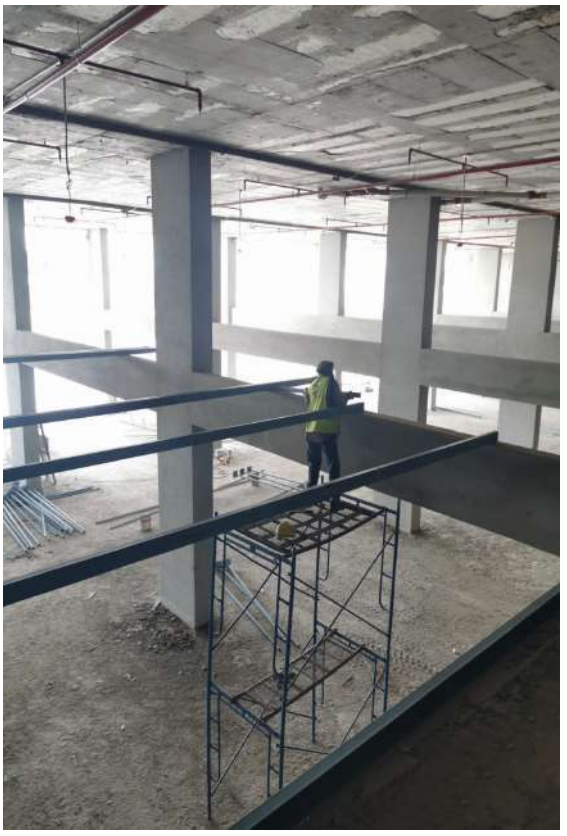
AREA
1000 Square Meter

CLIENT
Dallah HealthCare co.

MAIN CONTRACTOR
EASTERN SUPPORT CO.









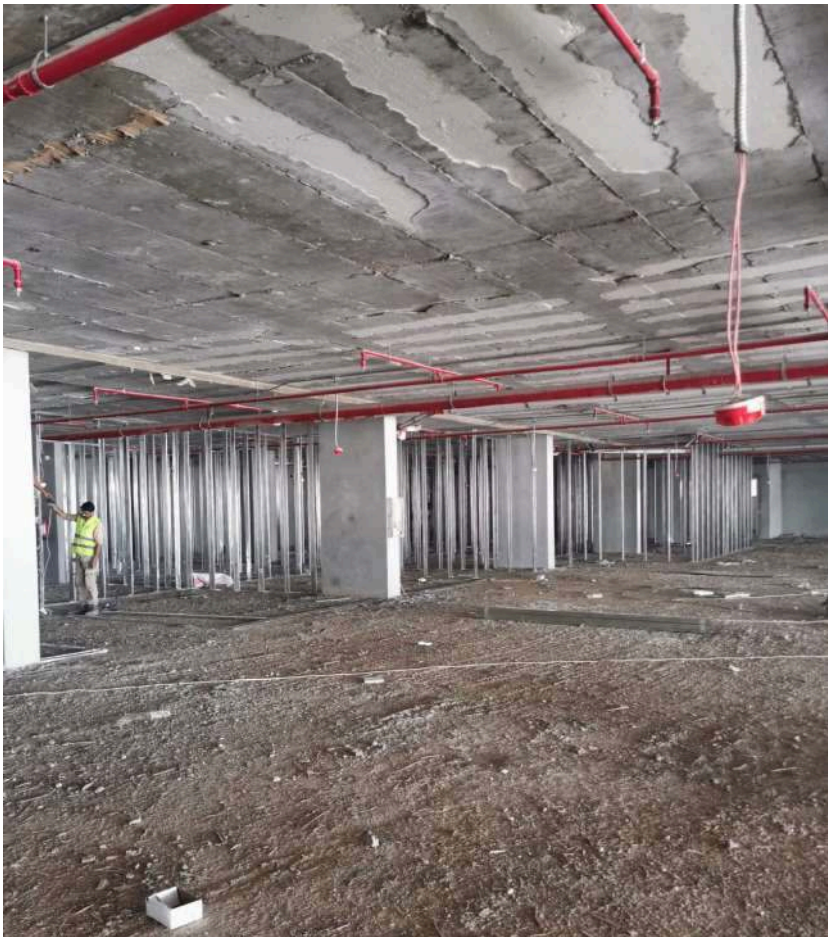








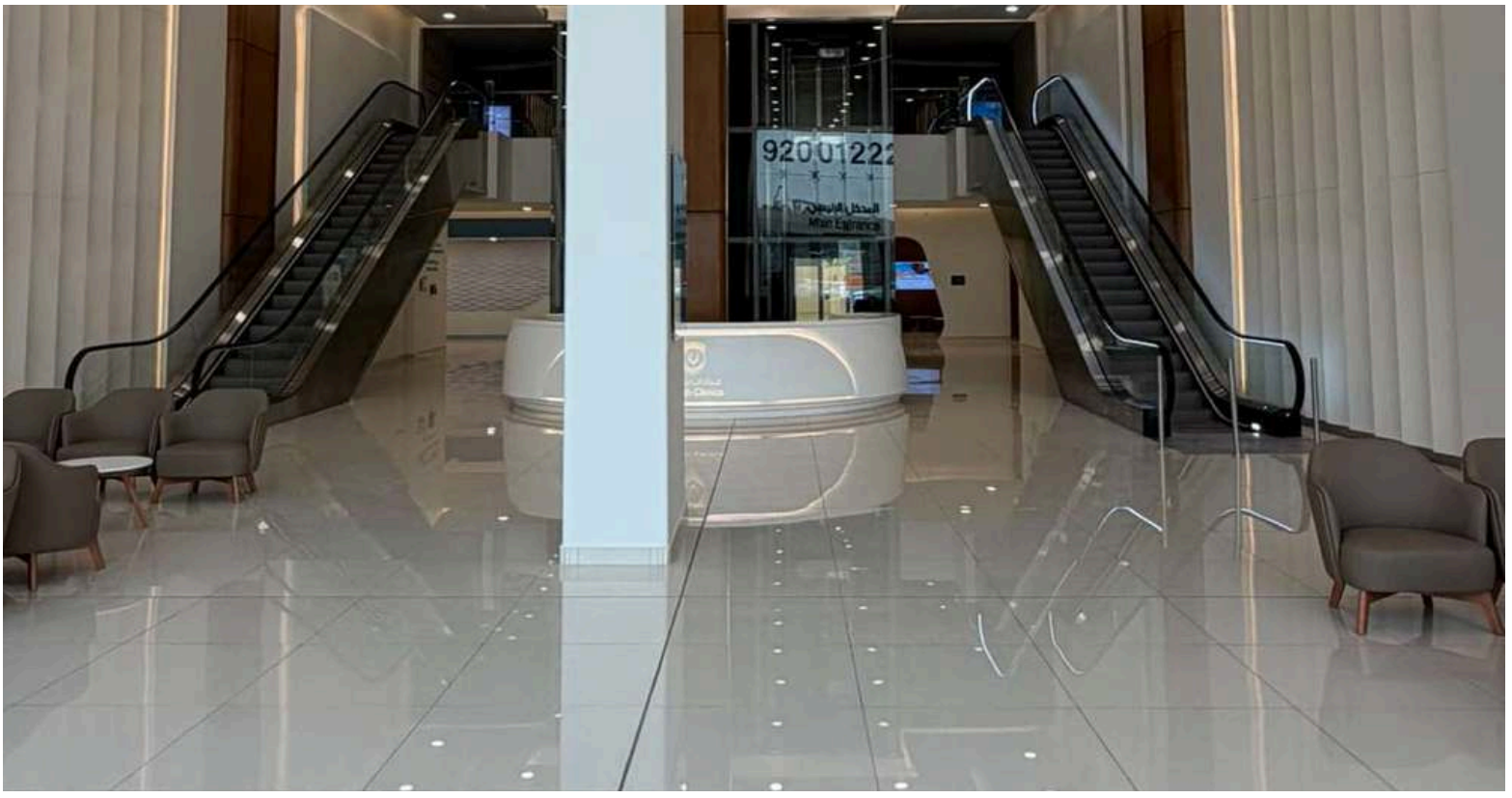





عيادات دلة
Dallah Clinics
9200122


01
04
05

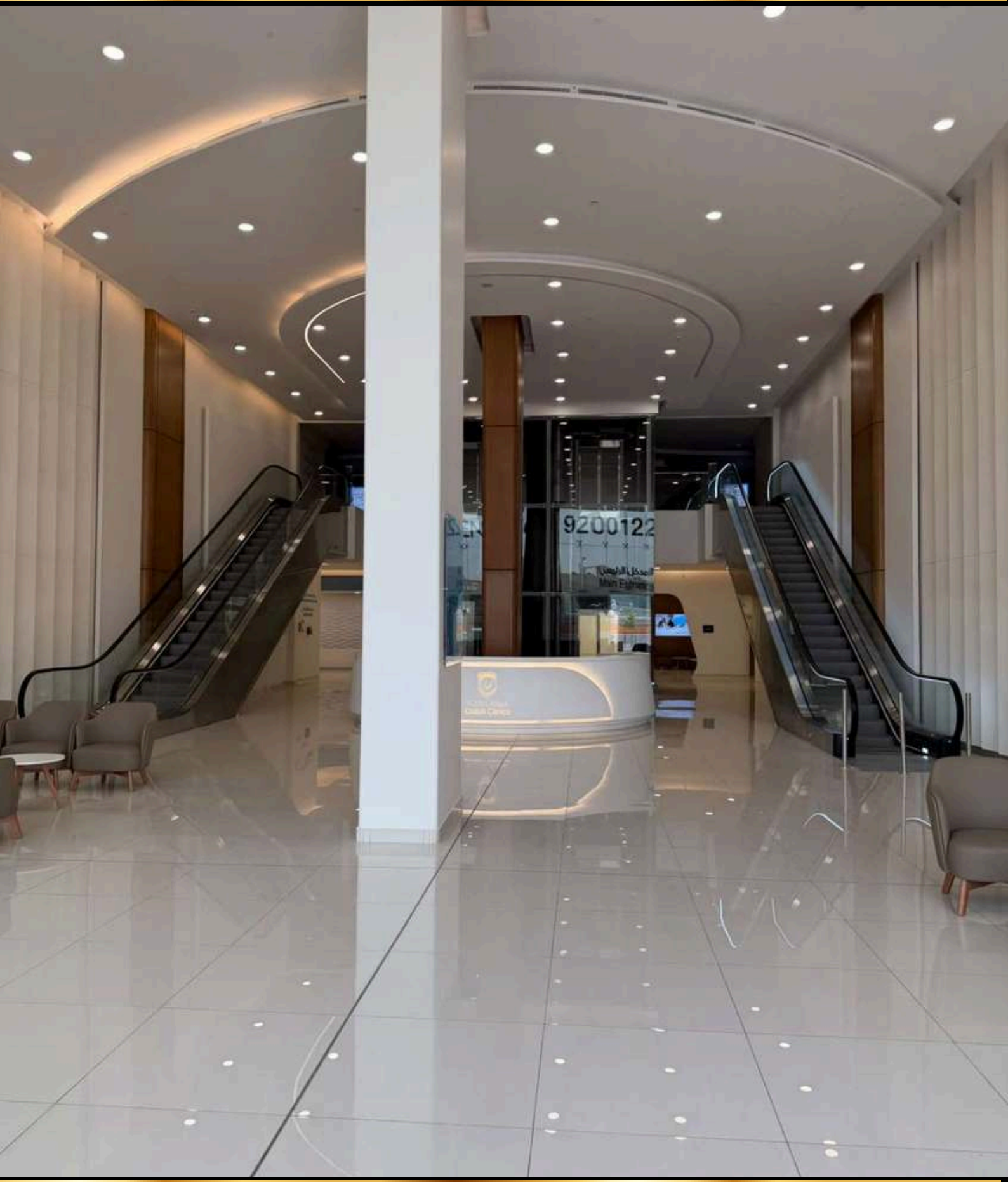



920 01222

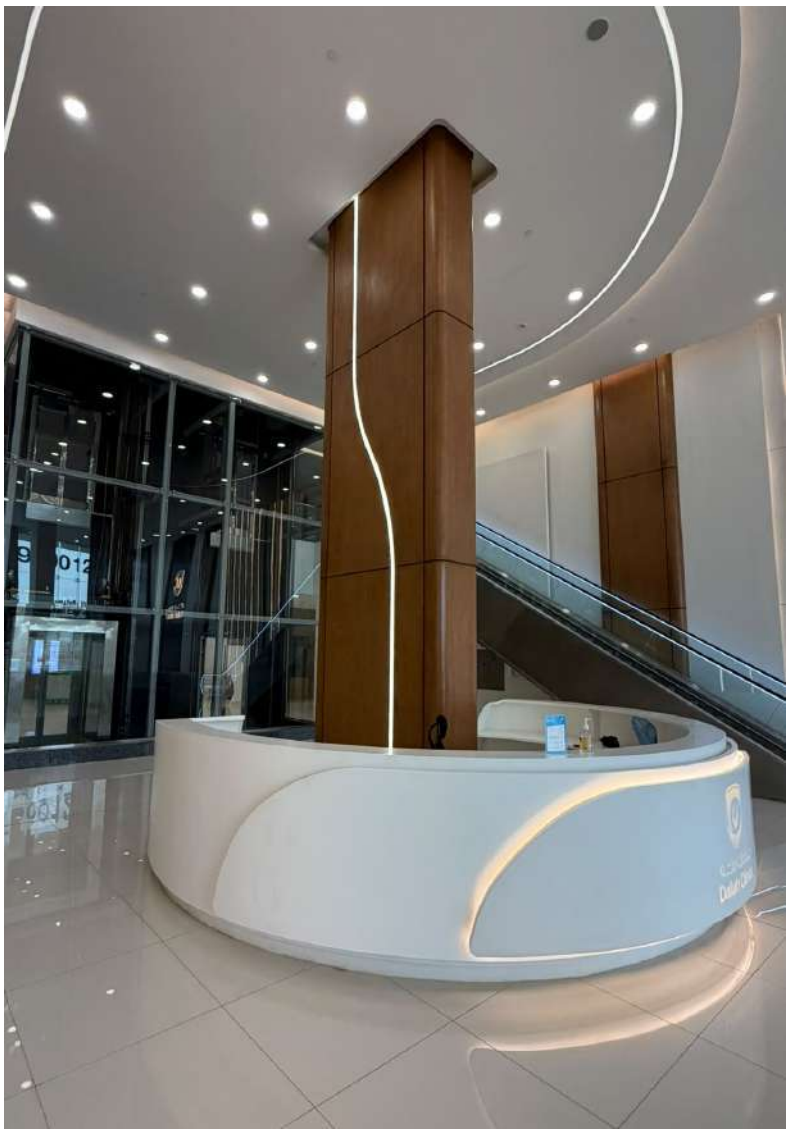

Radiology
الأشعة
المختبر - سحب العينات
Laboratory - Samples Collection




العيادات
Clinics


9200122


مخرج
EXIT




مكاتب للإيجار
0558925557
0593477777
عيادات دلّه
Dallah Clinics
Pharmacy
صيدلية دلّه
OPEN NOW
920012222
تم الإفتتاح
المدخل الرئيسي
Main Entrance
الطوارئ
EMERGENCY



مشروع أرامكو لاونج - حي المحمديه

ARAMCO LOUNGE PROJECT - AL-MUHAMMADIYAH DISTRICT

LOCATION
Al-RIYADH-SA

AREA
200 Sequare Meter

CLIENT
Aramco

MAIN CONTRACTOR
Eastern Support CO.

Aramco Lounge Project





Aramco Lounge Project





Aramco Lounge Project







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KINGDOM OF SAUDI ARABIA



مشروع تطوير مدخل موظفي النيابة العامة

PUBLIC PROSECUTION EMPLOYEES ENTRANCE DEVELOPMENT PROJECT

LOCATION
Al-RIYADH-SA

AREA
2000 Sequare Meter

CLIENT
Public Prosecution

MAIN CONTRACTOR
Eastern Support CO.

Employees Entrance Project



Before



After

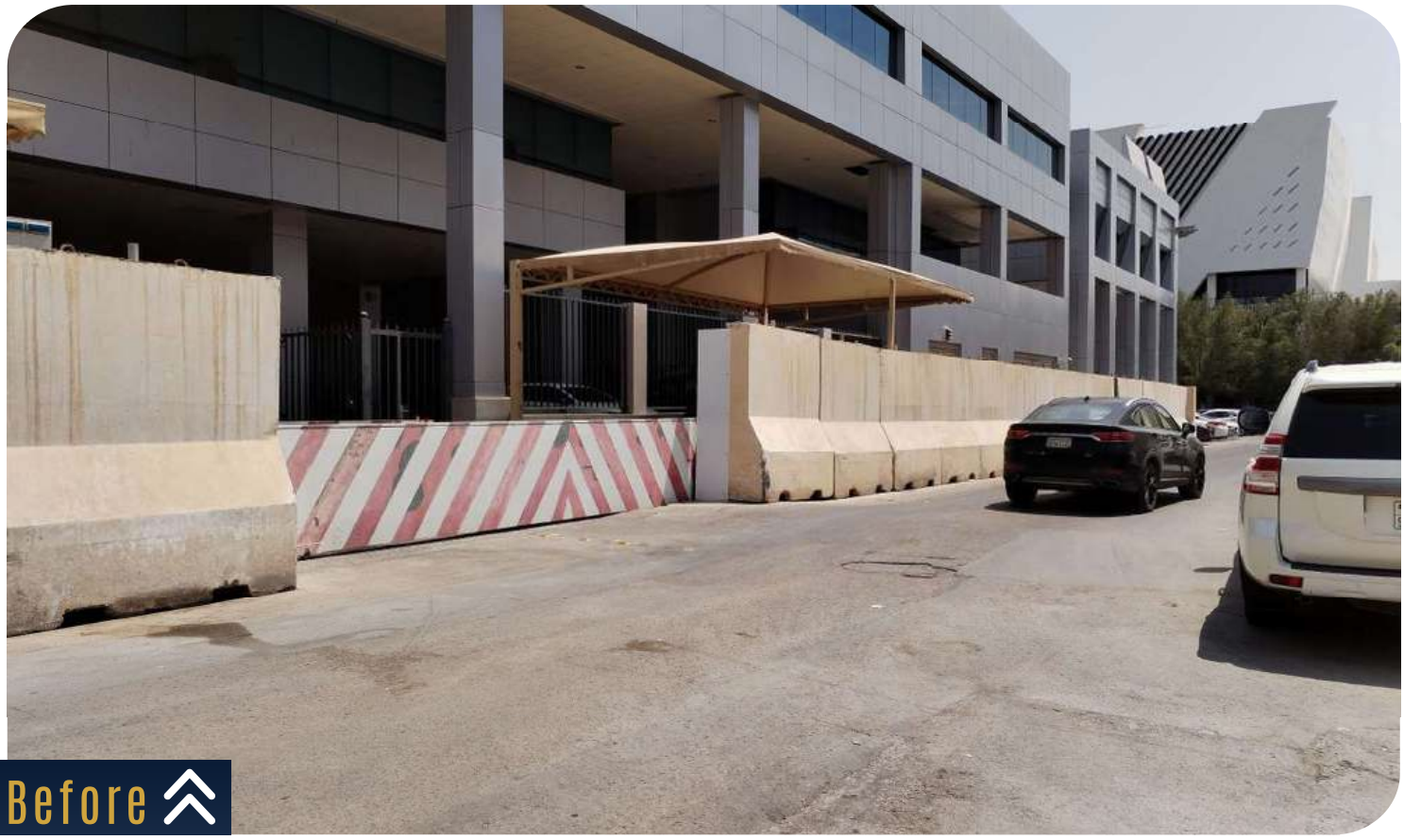


Before



After

Employees Entrance Project



Before

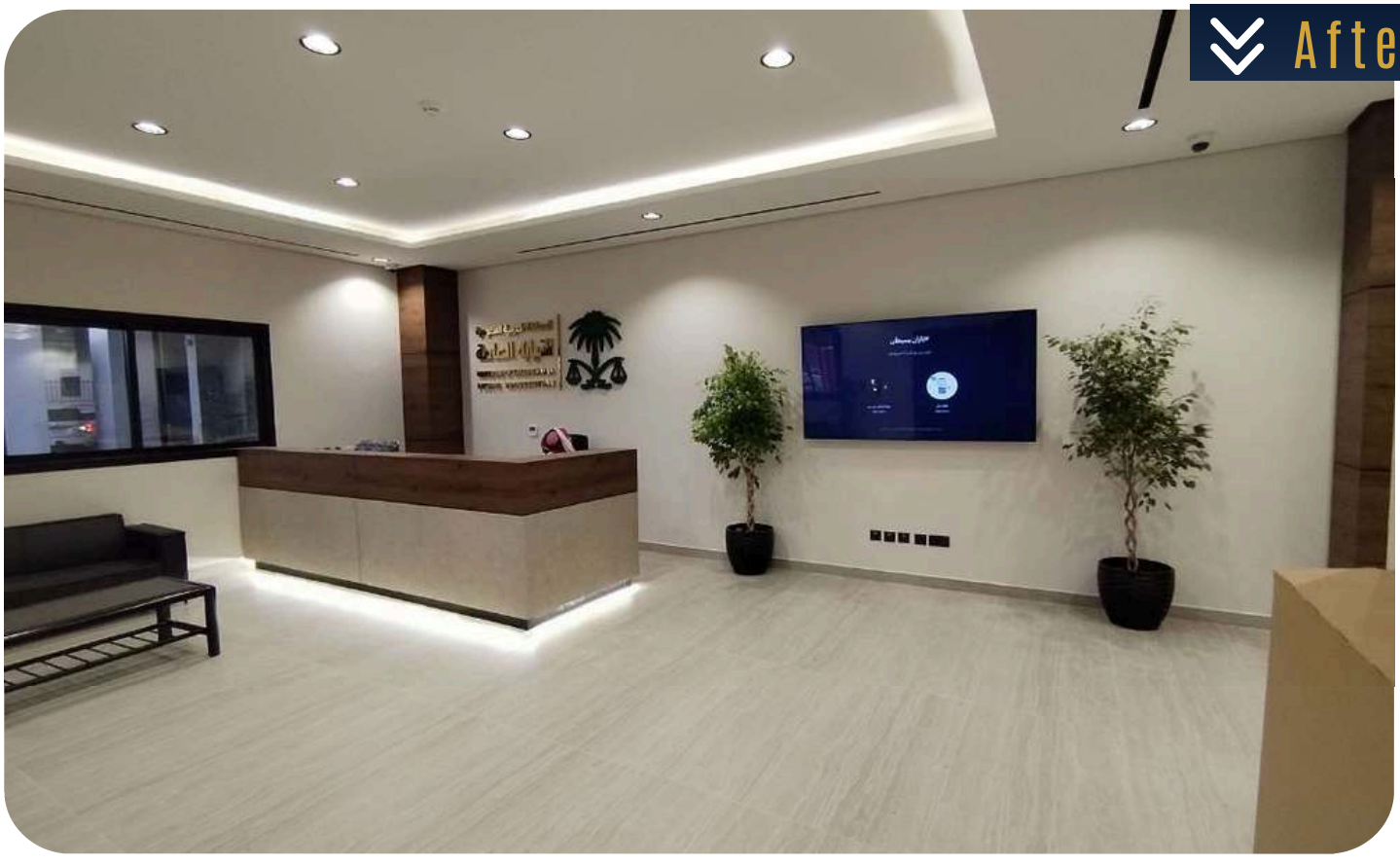


After

Employees Entrance Project



Before



After

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المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

Employees Entrance Project



Before



After

VISION رؤية 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

Employees Entrance Project



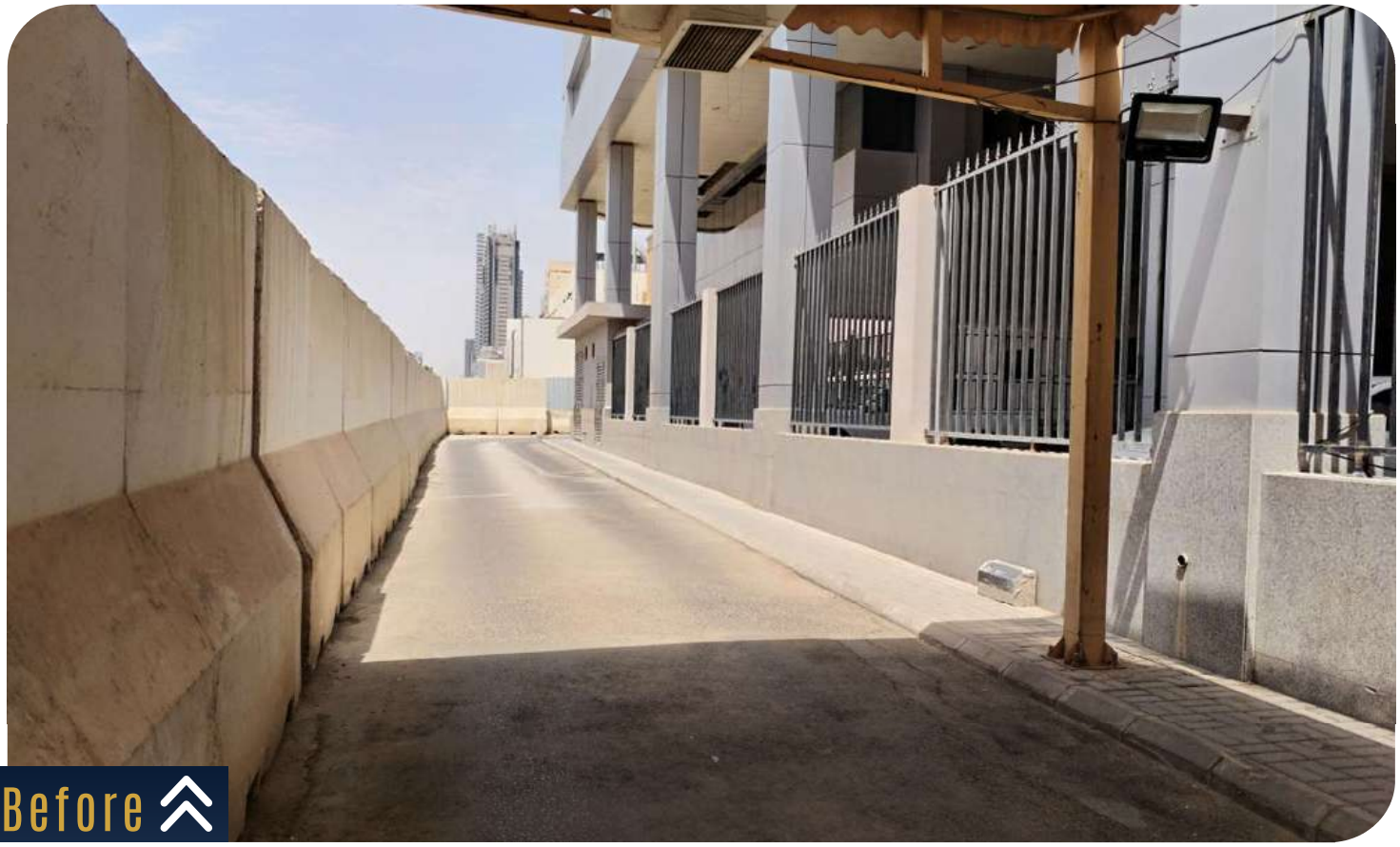
Before



After

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المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

Employees Entrance Project



Before



After

VISION رؤية 2030
المملكة العربية السعودية
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مشروع إنشاء وتجهيز معرض "بانيوديزاين" / من لوفت فرنيتشر - شركة إيتاب الدولية

"BAGNODESIGN" SHOWROOM CONSTRUCTION AND FIT-OUT PROJECT FOR LOFT FURNITURE - ETAB INTERNATIONAL



LOCATION
Al-RIYADH-SA

AREA
200 Sequare Meter

CLIENT
ETAB International Co.

MAIN CONTRACTOR
Eastern Support CO.





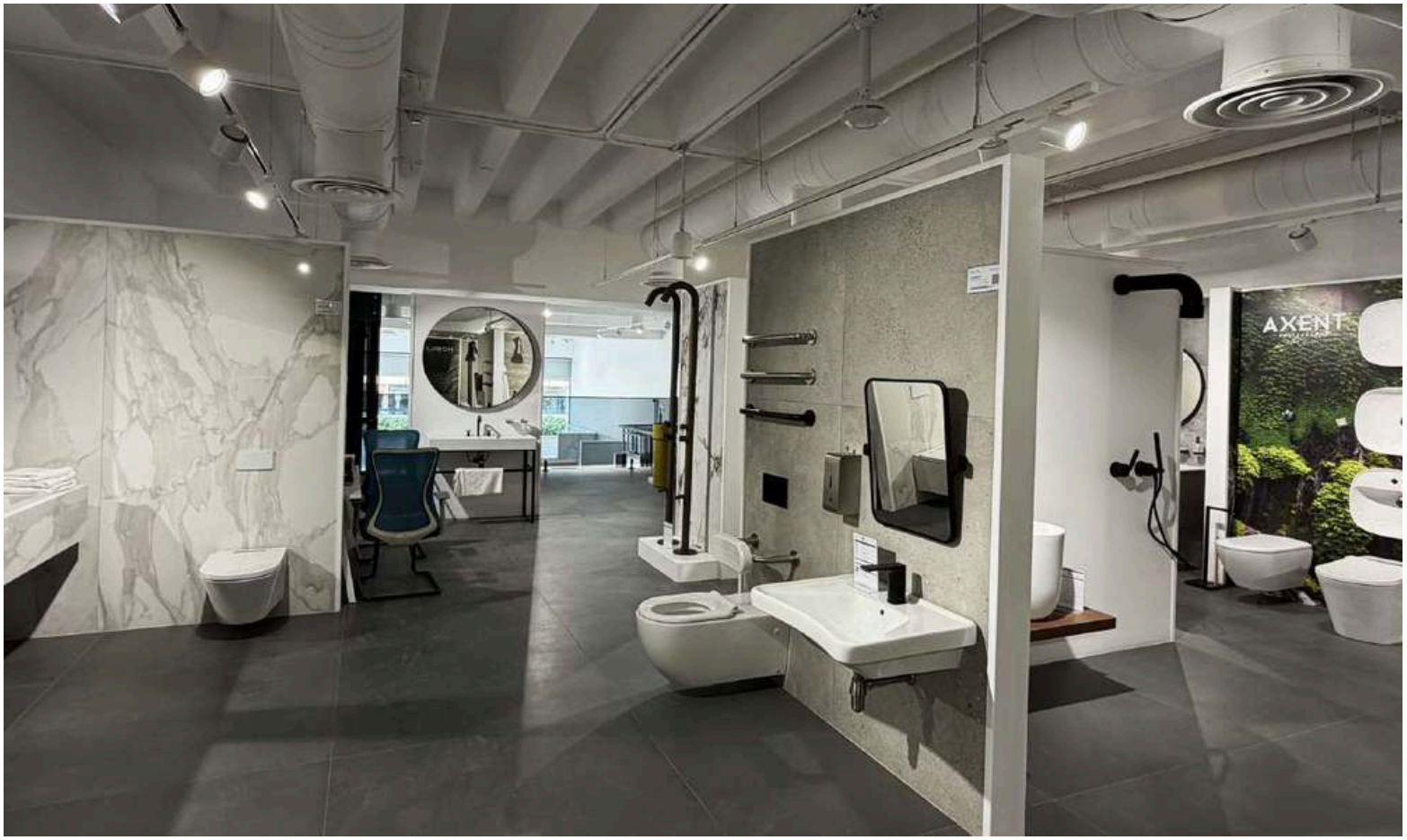


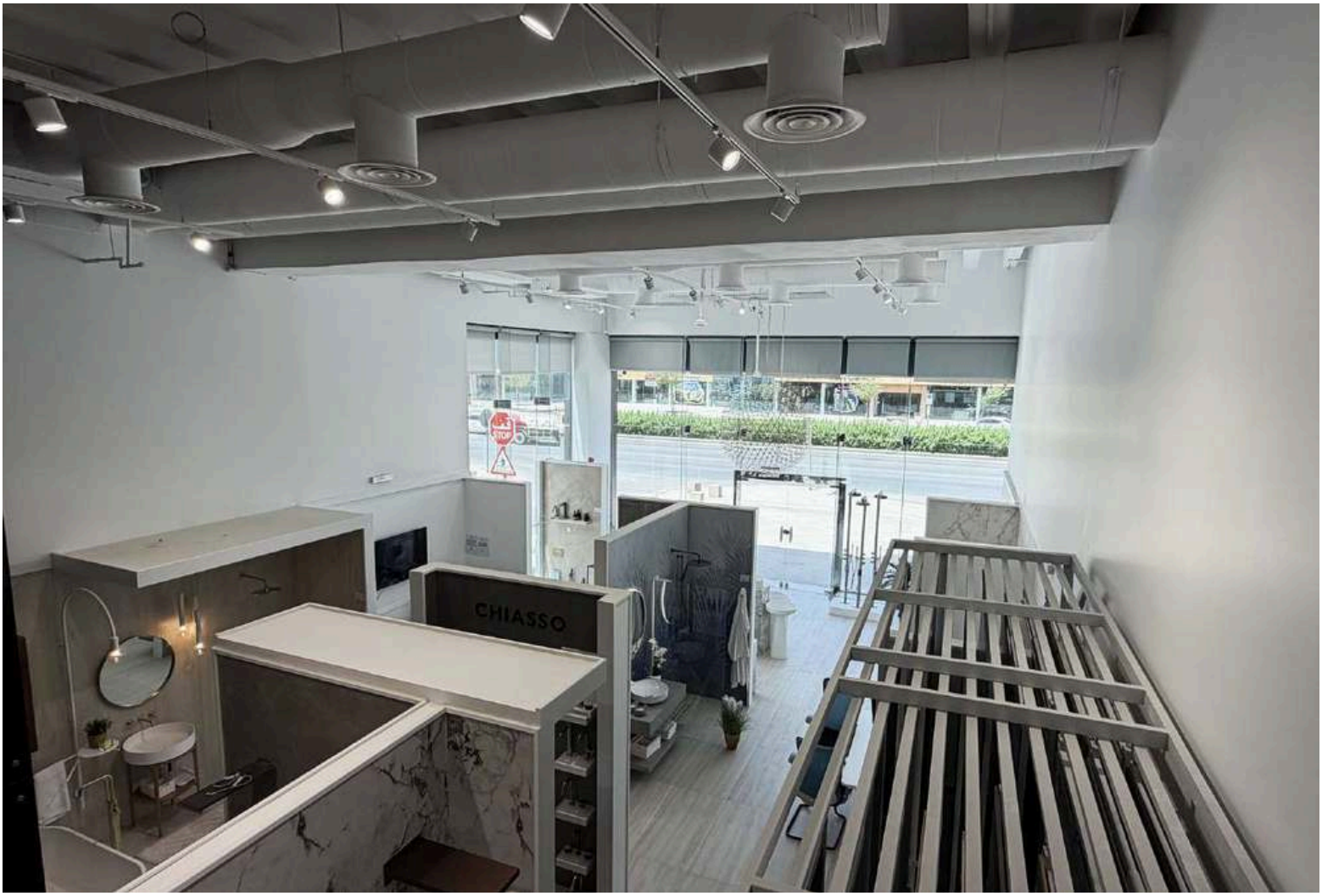








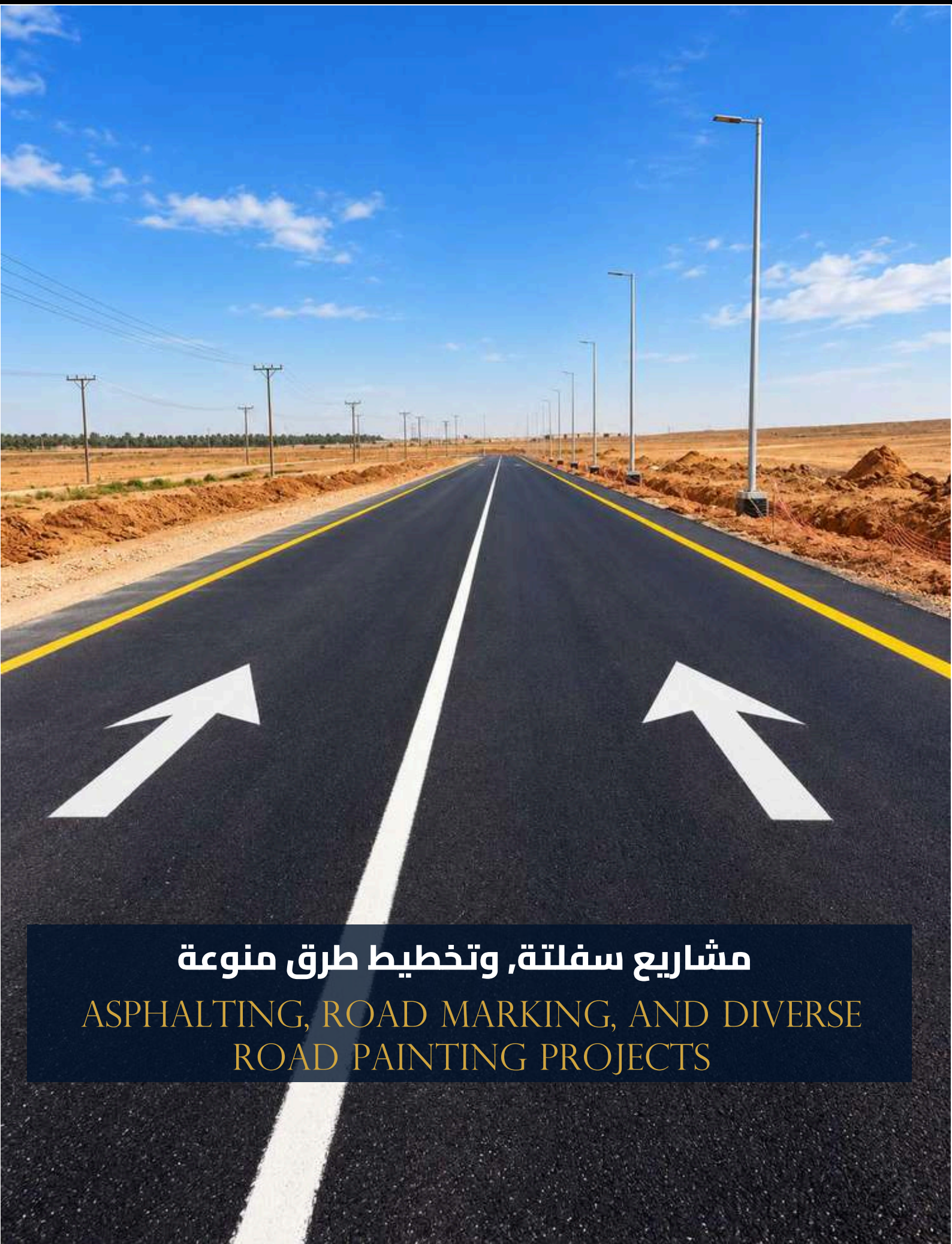

AXENT


CHIASSO


NOBILIA
NOBILIA
NOBILIA
NOBILIA




BAGNODESIGN



مشاريع سفلتة, وتخطيط طرق منوعة

ASPHALTING, ROAD MARKING, AND DIVERSE ROAD PAINTING PROJECTS

Asphalting & Road Marking Projects

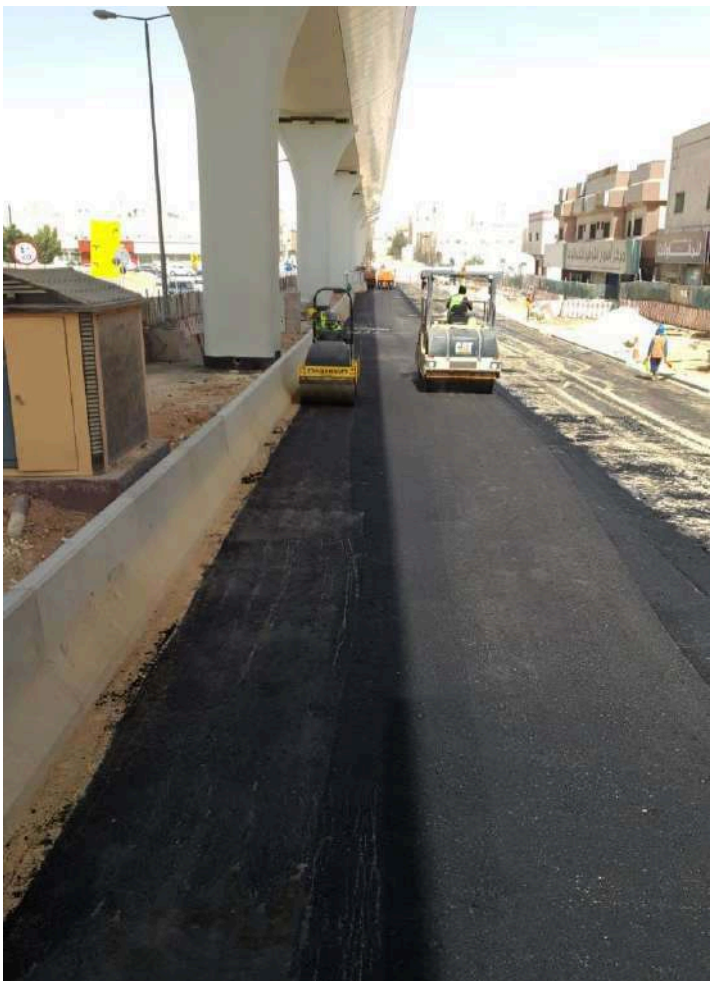






Asphalting & Road Marking Projects







Asphalting & Road Marking Projects













Asphalting & Road Marking Projects



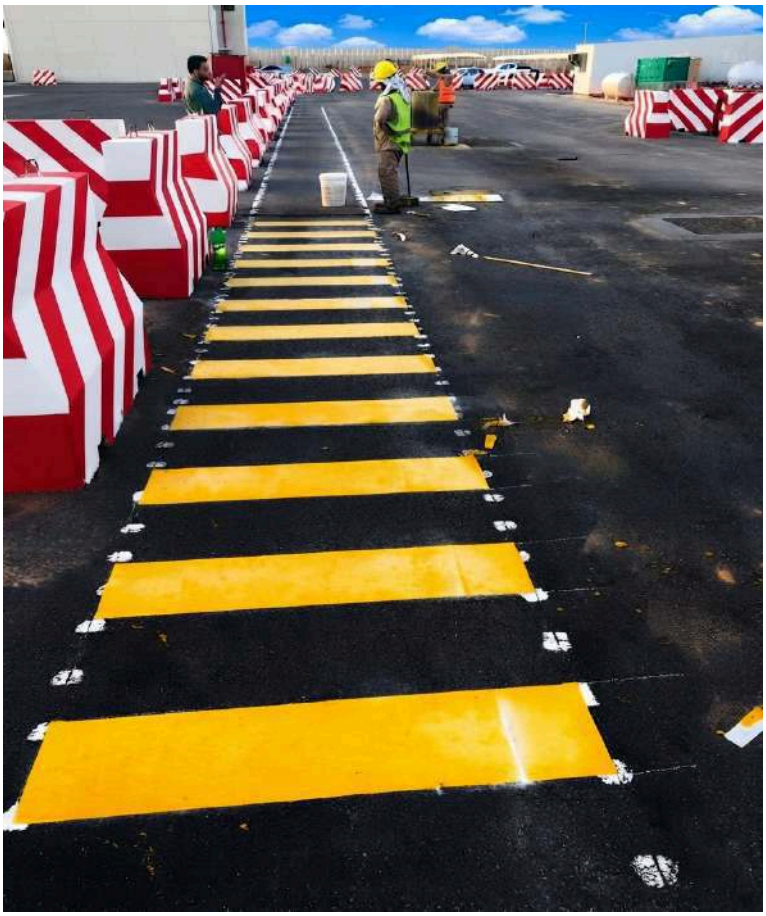






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المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA









مشروع تسوير الجسر المعلق وادي لبن

WADI LABAN SUSPENSION BRIDGE FENCING PROJECT



LOCATION
Al-RIYADH-SA

AREA
7000 Linear Meter

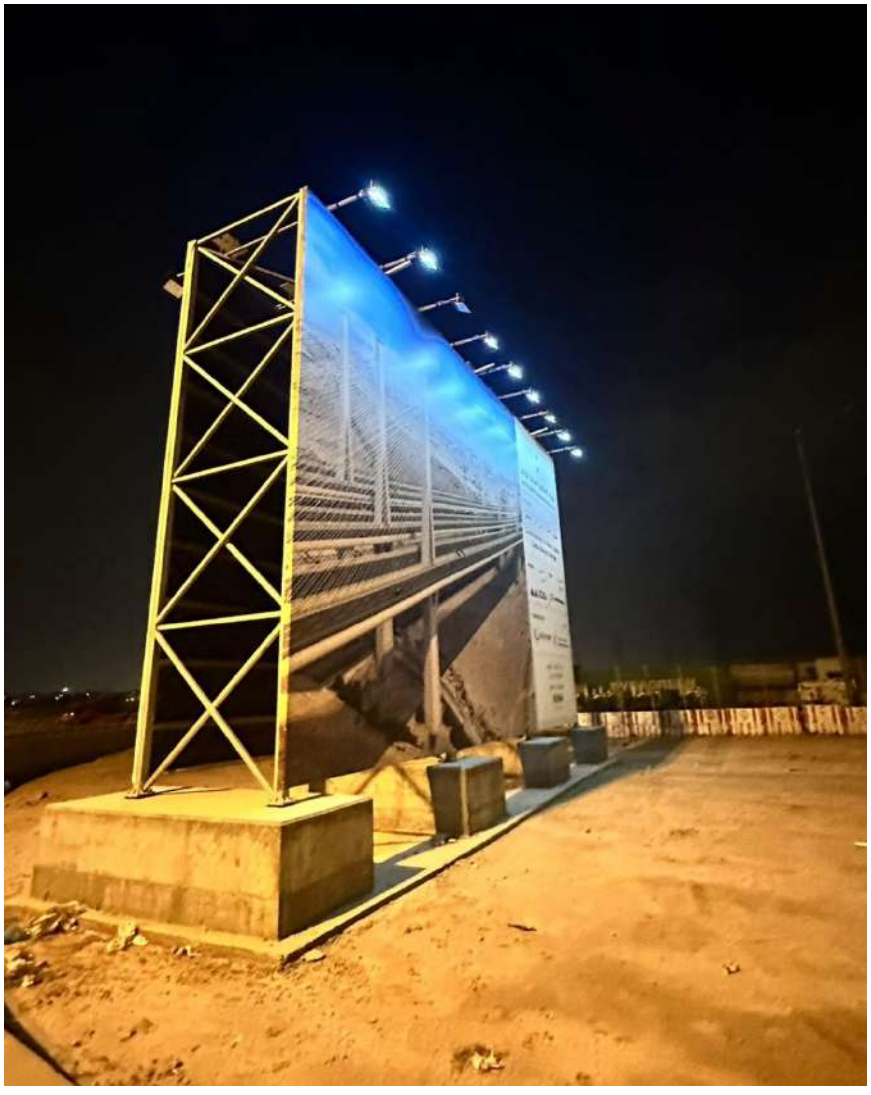
CLIENT
Royal Commission for Riyadh City

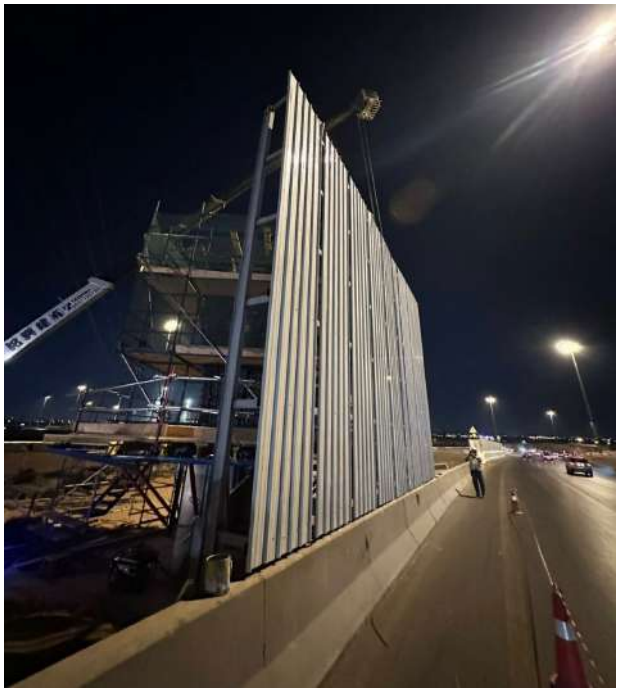
MAIN CONTRACTOR
Eastern Support CO.

Site Fencing





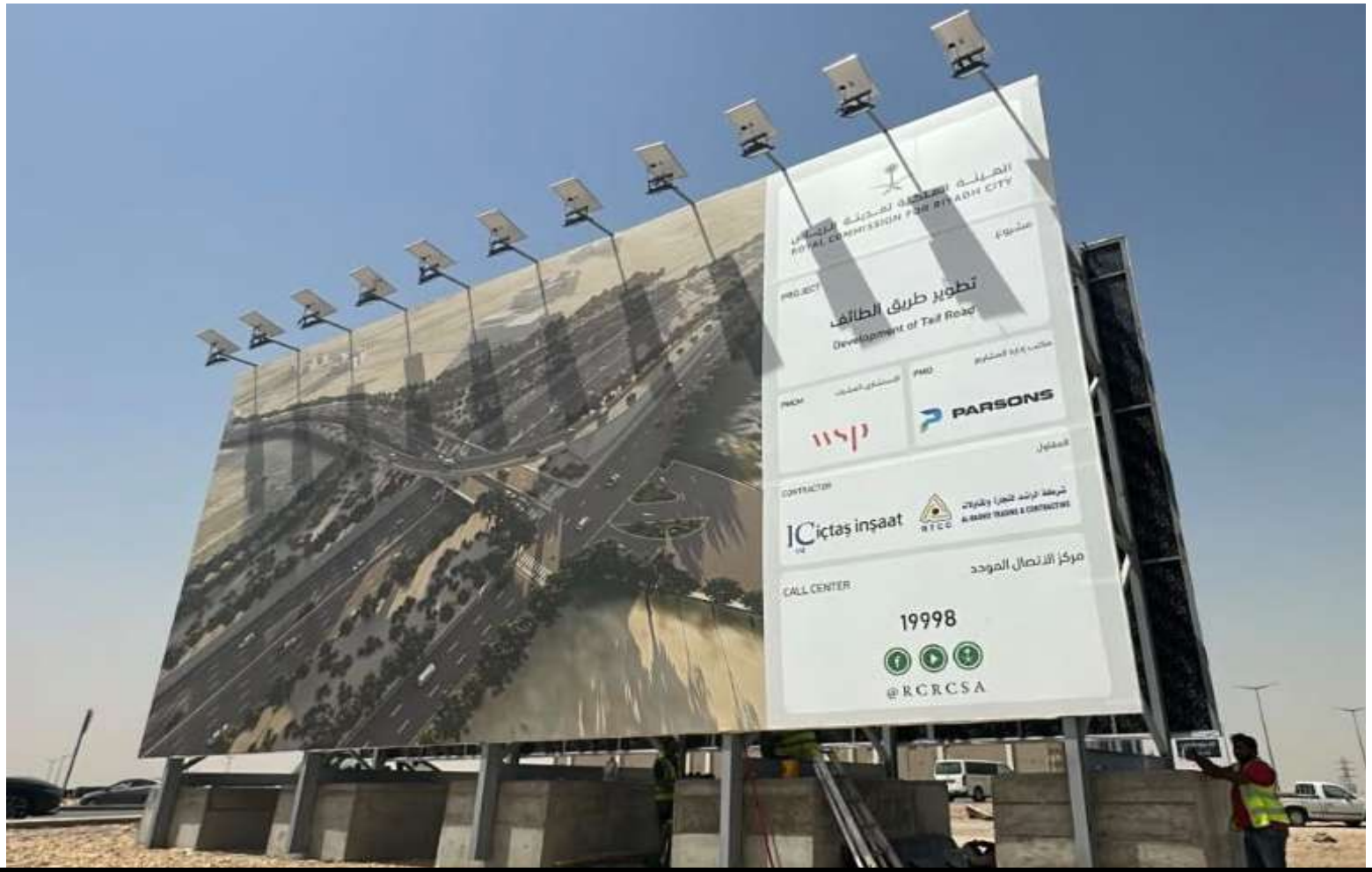




رؤية VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

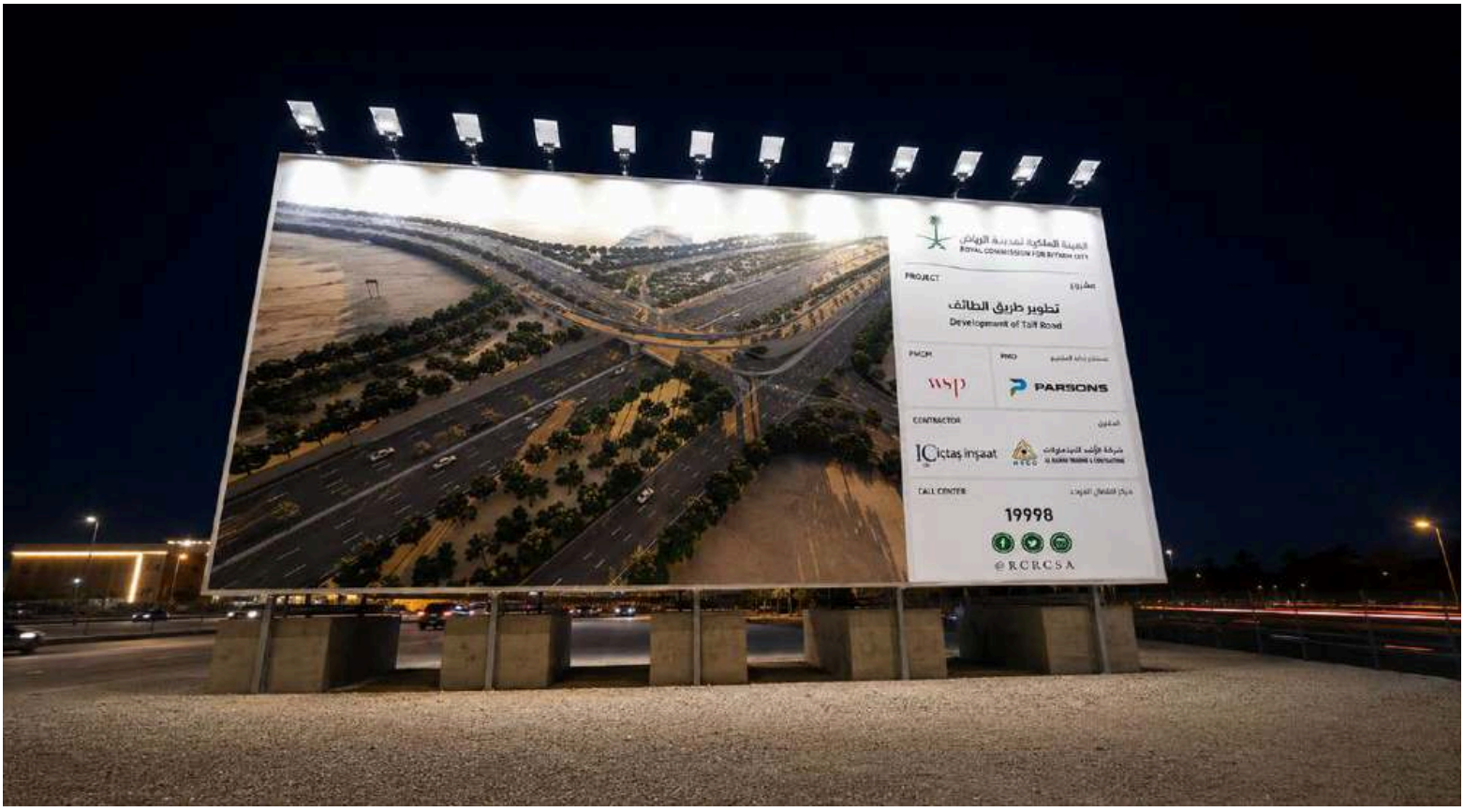




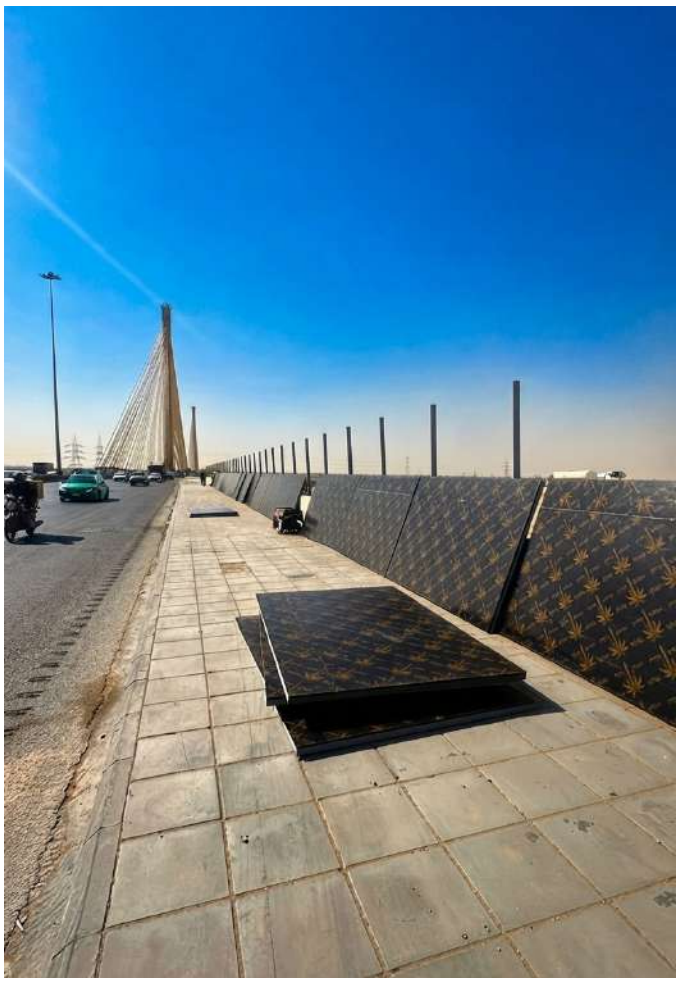

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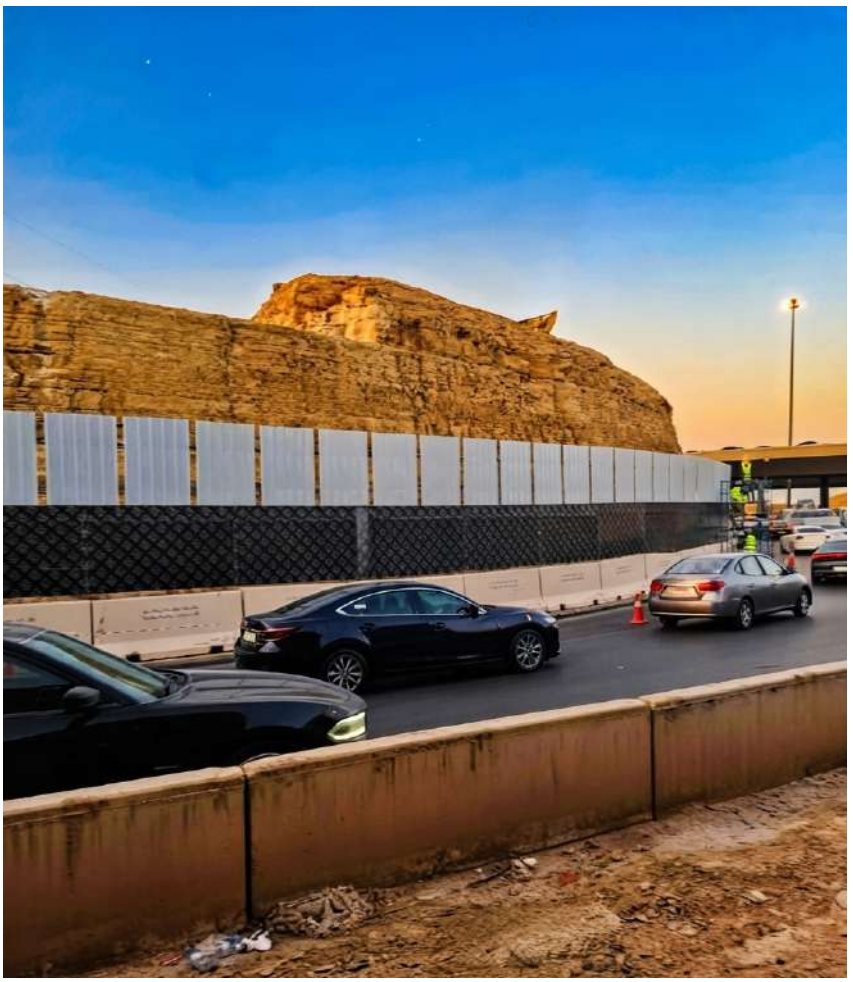
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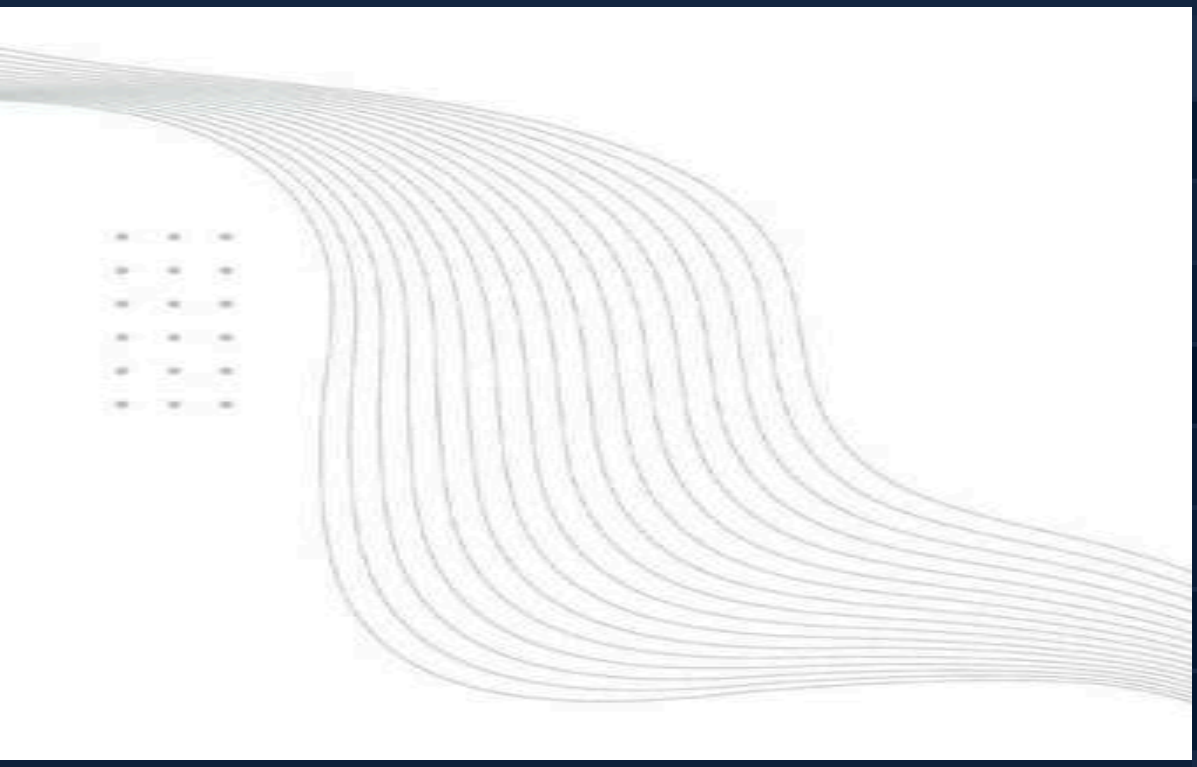




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Quality Control
PROCEDURE



QUALITY

Company Profile

Operational Procedure: QP-8241 Revision:1

1. Purpose (Objectives)

1.1 The purpose of this document is to provide a specific system for the quality control in **Al Etihad Ready Mix Concrete Factory**, by which the quality of finished product (ready-mixed concrete) can be maintained to its highest level and to ensure conformance to all requirements of the products under the governing standards for e.g. ASTM, ACI, BS or SASO and other special specifications.

The procedure also describes to identify non-conformances at the earliest possible stage in the process in order to facilitate the required corrective and preventive actions with in least time frame.

2. Scope

2.1 This procedure covers all inspection and testing activities of incoming materials, materials storage & handling, inspection of batching plant, production process, maintenance and calibration of equipment, in process inspection, finished products (ready-mixed concrete) and after sales testing.

3. Definition

3.1 **Materials**: the components of finished product that contains Portland cement, water, coarse aggregates, fine aggregates and admixtures are considered as materials.

Inspection: activities like testing, visual examining, measuring or gauging one or more characteristics of an object and comparing the results with the specified requirements in order to establish whether conformity is achieved for each characteristic or not.

4. Responsibility

1.1 **Technical Manager** is responsible to carry out testing and inspection of materials in accordance with standard test method under the scheduled time. He also provides technical assistance regarding the realization of the product specifications as per standards. He informs immediately to the concern department, when he finds any deficiency in material, plant or in finished product.

1.2 **Laboratory Technician** is responsible for carrying out the inspection and examining of incoming materials and examining the finished product.

1.3 **Production Manager**: is responsible for monitoring and checking the in-process production. He is also responsible to maintain the plant working efficiency

5. Procedure.

General

1.1 What ever the related element that effects the properties of client products are
Inspected regularly under a scheduled program. The frequency of inspection, testing activities or follow-up activities are stated in Inspection **Activities Schedule (Qf-8241)**

Materials Inspection

1.2 All purchased materials shall comply with standard specification (ASTM C 94).

1.3 Aggregates (coarse and fine) shall be purchased from the approved source and it should comply with standard specification for concrete aggregates (ASTM C 33)

1.4 The routine control tests shall be carried out to ensure the compliance with standard specification. These activities are stated in **Routine Control Test Schedule. (Qf-8241)**

1.5 All kind of Portland cement used for the production process shall be purchased form an approved supplier. And it shall comply with standard specification. (ASTM C 150)

1.6 The admixture shall comply with standard specification for chemical admixture for concrete (ASTM C 494). A routine test of admixture is carried out on every batch up on its delivery.

1.7 If there is any change in properties of supplied materials, the Technical Manager shall conduct the relevant required testing to evaluate the degree of conformity.

1.8 Tested materials may be rejected either on failure to meet the standard specification or failure on volume requirements.

1.9 Cement may be rejected if it fails to meet any of the requirements/specifications.

1.10 Each incoming material batch shall have proper identification to allow for full traceability. This identification shall include name of supplier, name & type of materials, brand, weight or volume, date of production/expiry for admixture and chemicals, The purchase order shall be attached to the incoming material identification.

1.11 Standard test methods for material specifications and acceptability are determined by the Technical Manager taking into consideration relevant national and international standards. These tests shall be enlisted in Routine Control Test Schedule (Qf-8241) and may include the following definitions, procedures and forms:

DEFINITION OF TEST	TEST METHOD	ISO FORM
MATERIAL FINER THAN #200 SIEVE IN CRUSHED SAND	"	Qf-8241-1
MATERIAL FINER THAN #200 SIEVE IN SILICA SAND	"	Qf-8241-2
MATERIAL FINER THAN #200 SIEVE IN 3/4" AGGREGATE	ASTM - C 117	Qf-8241-3
MATERIAL FINER THAN #200 SIEVE IN 3/8" AGGREGATE	"	Qf-8241-4
SIEVE ANALYSIS OF COARSE AGGREGATE, 3/4" SIZE	ASTM - C 136	Qf-8241-5
SIEVE ANALYSIS OF COARSE AGGREGATE, 3/8" SIZE	"	Qf-8241-6
SIEVE ANALYSIS OF FINE AGGREGATE, CRUSHED SAND	"	Qf-8241-7
SIEVE ANALYSIS OF FINE AGGREGATE, SILICA SAND	"	Qf-8241-8
STANDARD SPEC. FOR FINE AND COARSE AGGREGATES	ASTM - C 33	Qf-8241-9
SPECIFIC GRAVITY AND ABSORPTION OF 3/4" AGGREGATE	ASTM - C 127	Qf-8241-10
SPECIFIC GRAVITY AND ABSORPTION OF 3/8" AGGREGATE	"	Qf-8241-11
SPECIFIC GRAVITY AND ABSORPTION OF CRUSHED SAND	ASTM - C 128	Qf-8241-12
SPECIFIC GRAVITY AND ABSORPTION OF SILICA SAND	"	Qf-8241-13
CLAY LUMPS AND FRIABLE PARTICLES IN 3/4" AGGREGATE	ASTM - C 142	Qf-8241-14
CLAY LUMPS AND FRIABLE PARTICLES IN CRUSHED SAND	"	Qf-8241-15
CLAY LUMPS AND FRIABLE PARTICLES IN 3/8" AGGREGATE	"	Qf-8241-16
CLAY LUMPS AND FRIABLE PARTICLES IN SILICA SAND	"	Qf-8241-17
UNIT WEIGHT & VOIDS IN 3/4" AGGREGATE (COMPACTED)	"	Qf-8241-18
UNIT WEIGHT & VOIDS IN 3/8" AGGREGATE (COMPACTED)	"	Qf-8241-19
UNIT WEIGHT CRUSHED SAND (COMPACTED)	"	Qf-8241-20
UNIT WEIGHT SILICA SAND (COMPACTED)	"	Qf-8241-21
UNIT WEIGHT & VOIDS IN 3/4" AGGREGATE (LOOSE)	ASTM C 29	Qf-8241-22
UNIT WEIGHT & VOIDS IN 3/8" AGGREGATE OOSE)	"	Qf-8241-23
UNIT WEIGHT OF CRUSHED SAND (LOOSE)	"	Qf-8241-24
UNIT WEIGHT OF SILICA SAND (LOOSE)	"	Qf-8241-25
MOISTURE CONTENTS OF 3/4", 3/8", CRUSHED SAND, SILICA SAND	ASTM - C 566	Qf-8241-26
FRESH CONCRETE SAMPLING	ASTM - C 172	Qf-8241-27
EVALUATION OF COMPRESSIVE STRENGTH FOR MIX C 30	ACI 214	Qf-8241-28
EVALUATION OF COMPRESSIVE STRENGTH FOR MIX C 35	"	Qf-8241-29

EVALUATION OF COMPRESSIVE STRENGTH FOR MIX C 40	"	Qf-8241-30
SAND EQUIVALENT FOR CRUSHED SAND	ASTM - D 2419	Qf-8241-31
SAND EQUIVALENT FOR SILICA SAND	ASTM - D 2419	Qf-8241-32
CONCRETE MIX DESIGN FOR MIX C 20	ACI 211.1	Qf-8241-33
CONCRETE MIX DESIGN FOR MIX C 30	ACI 211.1	Qf-8241-34
CONCRETE MIX DESIGN FOR MIX C 35	ACI 211.1	Qf-8241-35
CONCRETE MIX DESIGN FOR MIX C 40	ACI 211.1	Qf-8241-36
UNIT WEIGHT, YIELD AND AIR CONTENT FOR FRESH CONCRETE	ASTM C 138 & C 231	Qf-8241-37
REBOUND HAMMER FOR HARDENED CONCRETE	ASTM - C 805	Qf-8241-38
COMPRESSIVE STRENGTH TEST STANDARD FOR CUBE SAMPLES	BS-1882 Part 4	Qf-8241-39
MATERIALS RECONCILIATION MONTHLY		Qf-8241-40
RAW-MATERIALS RECEIVING STATEMENT DAILY	-	Qf-8241-41
MATERIALS CONSUMPTION STATEMENT DAILY	-	Qf-8241-42
DAILY REPORT FOR LABORATORY	-	Qf-8241-43
SUMMARY OF RESULTS OF RIYADH MUNICIPALITY SAMPLING	-	Qf-8241-44
LOS ANGLES ABRASION FOR 3/4" AGGREGATE	-	
LOS ANGLES ABRASION FOR 3/8" AGGREGATE	-	
FLAKY & ELONGATED PARTICLES 3/4" AGGREGATE	-	
FLAKY & ELONGATED PARTICLES 3/8" AGGREGATE	-	
ORGANIC IMPURITIES IN CRUSHED SAND AGGREGATE	-	
ORGANIC IMPURITIES IN SILICA SAND AGGREGATE	-	
SOUNDNESS OF 3/4" AGGREGATE	ASTM - C 88	
SOUNDNESS OF 3/8" AGGREGATE	"	
POTENTIAL REACTIVITY TEST FOR AGGREGATES	-	
COMP. STRENGTH FOR MORTAR CUBE FOR OPC (TYPE-V)	ASTM - C 109	-
COMP. STRENGTH FOR MORTAR CUBE FOR OPC (TYPE-I)	"	-
CEMENT SETTING TIME (VIC AT TEST) FOR OPC TYPE-I)	"	-
TOTAL SOLIDS IN WATER	AASHTO T 26	-

Materials Storage and Handling

1.12 All materials shall be stored in an approved manner.

1.13 Cement shall be stored in dry conditions and shall be well protected from the exposure of rain and water. It should be stored in air-tight vertical silos so that it will be protected from moisture and contamination.

1.14 Each size of aggregate shall be stored in separate covered bins to ensure

that there is no mixing of aggregate, and it shall be clean, and protected from contact of soil. The materials shall be stored and handled in such height, so that the segregation can be avoided.

1.15 Admixture shall be stored in rust proof tanks and it shall place in covered room. Each tank shall be labeled. A gauge should be fitted there to check the volume.

5.16 Water shall be stored in under-ground, leakage-free tank. So that there will be no seepage or contamination with the ground salt, and it should be not directly exposed to the sun-heat.

Batching & Measuring Inspection

5.17 The product shall be batched and mixed in accordance with **ASTM C 94.**

5.18 Plant equipment and facilities shall conform to specification of Municipality of Riyadh (Ready-mixed Concrete).

1.19 Scales for weighing concrete ingredients shall be accurate when in use within+/- 0.4 % of their total capacities.

1.20 Standard weights shall be available to permit checking scale accuracy.

1.21 Controls shall be provided to insure that the batch cannot be discharged until the required mixing time has elapsed.

1.22 Any additive shall be charged into the pan-mixer as solutions and shall be measured by means of acceptable device.

Product Inspection

1.23 The Technical Manager shall comply with the specification to determine that the quality of product meets the requirement specified by the customer.

1.24 Laboratory technician shall secure the concrete sample at plant laboratory as per ASTM C 172 and shall conduct the following tests:

- Slump Test
- Temperature of Fresh Concrete
- Temperature of Water
- Air Content
- Unit Weight
- Yield
- Mold & Cure Compression Test Specimens
- Test Specimens for Compression at 7 days and at 28 days.

1.25 If the Technical Manager finds any deviation or failure to meet the requirements, corrective action will be made immediately.

1.26 When the finished products are delivered to the client/purchaser, the delivery ticket should be furnished that should be identified with the following information:

- Name of Ready-mixed Batch Plant
- Serial No. of Ticket
- Date
- Truck No.
- Name of Purchaser/Customer
- Project & Location
- Class of Concrete
- Quantity of Concrete in the Truck
- Type & Amount of Cement
- Maximum Size of Aggregate
- Type and Brand of Admixture
- Batching Plant No.
- Usage of Concrete (Name of Structure)
- Driver's name
- Description of Pump
- Required Quantity & Total Received Quantity
- Time of Loading & Time Arriving at Site
- Use of Super plasticizer at site
- Signature of Purchaser representative

Field/On-site Inspection

1.27 The Laboratory Technician shall have responsibility of concrete upon arriving at the site. When concrete arrives at the site with slump below that suitable for placing, water may be added only if neither the maximum permissible water-cement ratio nor the maximum slump exceeded. Re-tempering of concrete is strictly controlled by the purchaser's representative.

1.28 Each set of compression test specimens shall be labeled with date, class of concrete and location where the concrete was placed.

1.29 If the specimens are cured at site, Laboratory Manager/Technician shall advice to the purchaser's representative the following instructions:

- Specimens shall be removed from the molds after 24 +/- 8 hrs.
- Cure the specimens in water with the temperature 23.0 +/- 1.7 C

5.30 If the purchaser finds any deviation or failure to meet the requirements,

the Technical Manager and purchaser's representative shall confer to determine what adjustments and action will be made immediately.

Evaluation and Acceptance of Concrete Strength

5.31 Test results for standard molded and standard cured test specimens shall be evaluated separately for each class of concrete mix design.

5.32 The strength level of concrete will be considered satisfactory so long as the average of all sets of three consecutive strength results equal or exceed the specified minimum strength.
And no individual strength test result fall below the specified strength by more than 500 psi (3.45 Mpa)
If compressive strength shown by test specimen's fall below the value specified, the purchaser shall have the right to require changes in proportion, water/cement ratio or temperature condition to achieve the required strength.

Testing of Concrete in place (After Sale)

5.33 In cases of failure to meet strength requirements the manufacturer and the purchaser representative shall confer to determine what adjustment, if any, can be made in conformity with ASTM C 94.

1.34 Investigation shall be carried out upon failure or inadequate performance of concrete
Such as different types of cracks, change in color, delayed setting or honey-comb.

1.35 In case of unsatisfactory structures, the customer/purchaser should inform to the Sales representative, who in turn reports the incident to the Sales Manager, the Sales Manager co-ordinates with the Technical Manager.

1.36 The Technical Manager conduct testing of structure by using rebound hammer (Schmidt Hammer) in accordance with ASTM C 805.

1.37 The Technical Manager shall prepare a report which shall include the following information regarding testing and conclusion.

- Structure Identification
- Location of test area in structure
- Specified Strength
- Age of Structure
- Average strength data by rebound hammer
- Remarks

1.38 The Technical Manager will send one copy of report to the purchaser or his representative.

5.39 In the event that the concrete tested fails to meet the requirements, purchaser

shall confer to determine whether agreement can be reached as to what adjustment, if. any, shall be made.

Equipment Inspection and Preventive Maintenance

1.40 Plant's load cells, scales and gauges shall be inspected or checked routinely.

1.41 Chillers shall be inspected routinely by the maintenance staff.

1.42 Laboratory technician will check the temperature gauges of chiller plant daily as per schedule.

1.43 If he found any change in water temperature, he will inform immediately to maintenance staff.

1.44 Plant's conveyor belts, gear-boxes, cement screws, water pumping motors and admixture pumping motors shall be inspected regularly.

1.45 The interior of the truck-mixer shall be free of accumulations that will interfere with
mixing action. Mixer blades shall be replaced when they have lost 10 % of their original height.

6. Related Documents

1.1 Purchasing Procedure (QP-7401)

1.2 Customer-related Process Procedure (QP-7201)

1.3 Production Planning Procedure (QP-7101)

1.4 Transportation and Delivery Procedure (QP-7511)

1.5 The documents listed under 5.11 of this procedure are defined as a quality records for the purpose of section 4.2.4 of ISO 9001:2008.

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Company Profile

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